

**E.T.S. de Ingeniería Industrial  
Universidad Politécnica de Cartagena (SPAIN)**



**EES-UETP Course: Demand Response in Deregulated  
Electricity Markets: Trends and Opportunities**

**The Demand-Side perspective. Opportunities,  
barriers and New Markets for small/medium  
customers**



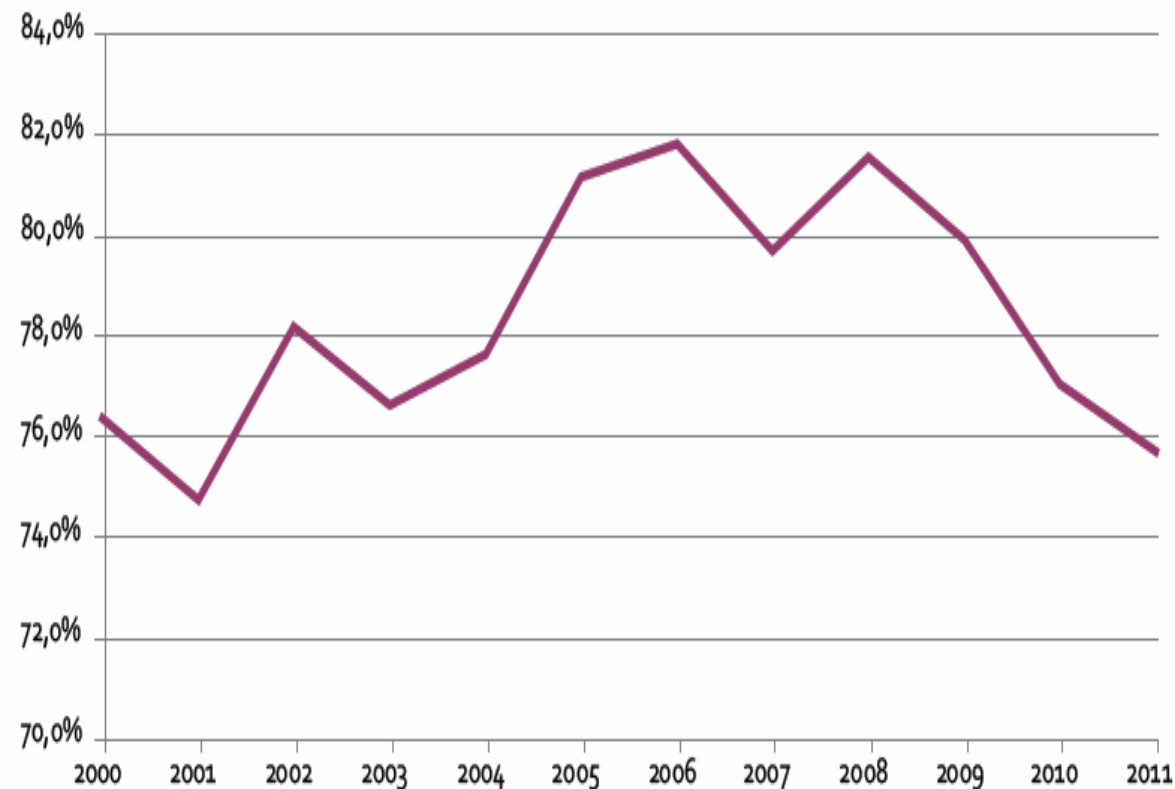
A. Gabaldón, Nov. 2014

### ● Problems of supply: energy dependence on foreign resources

● Energy dependence in Spain: trends (it falls slowly...the crisis?)

● Figure source: Ministerio de Industria y Turismo, Spanish Government

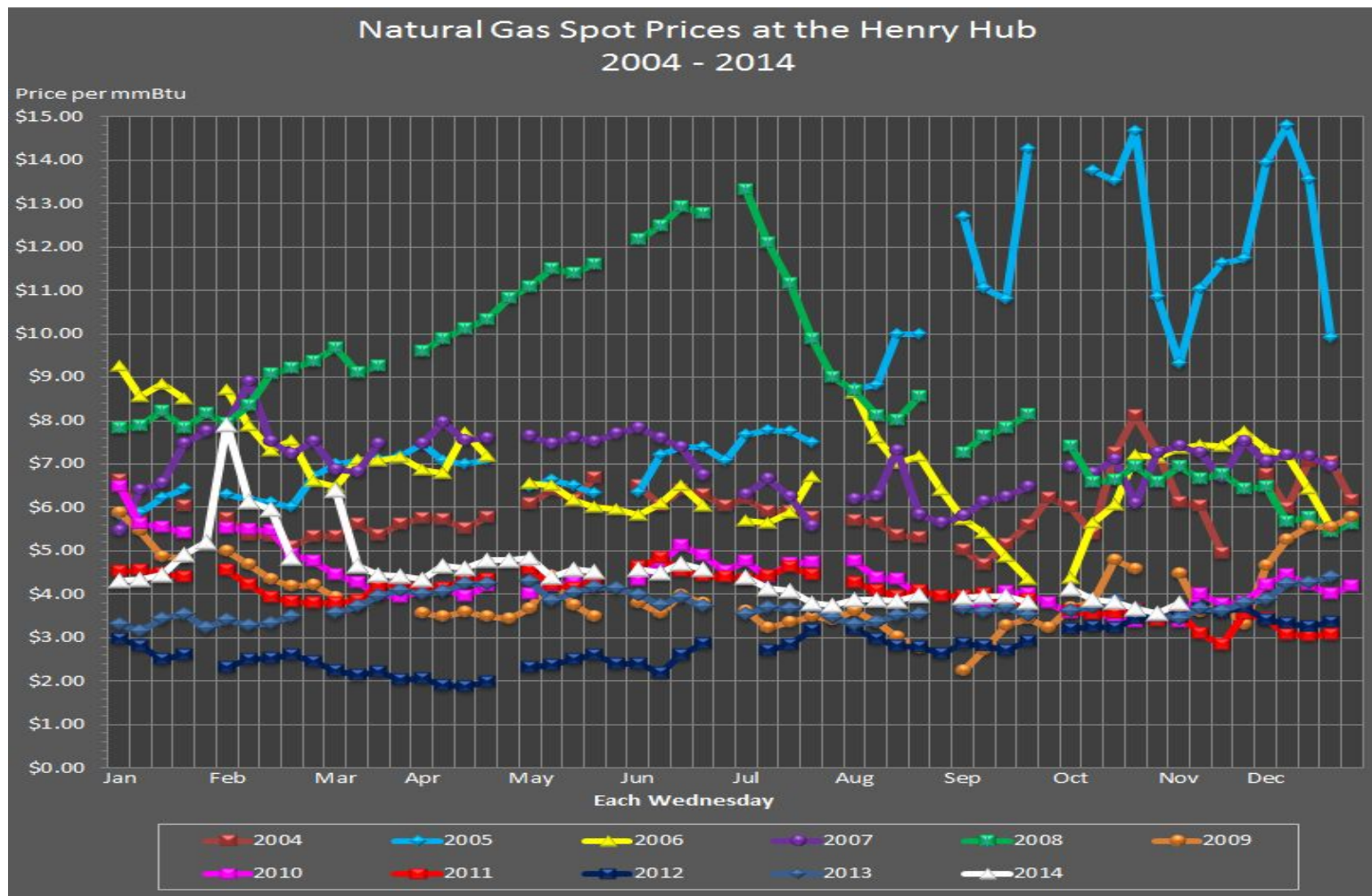
GRÁFICO 2.4. EVOLUCIÓN DE LA DEPENDENCIA ENERGÉTICA (Metodología Eurostat)



71% in  
2014

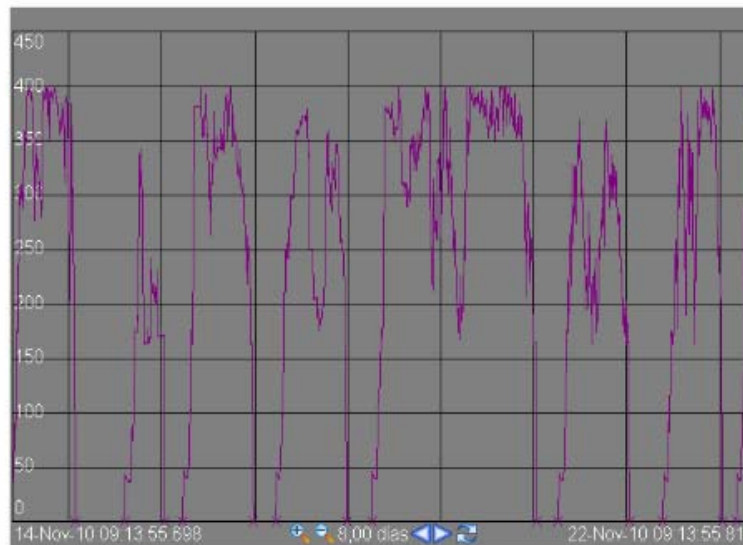


- **Price volatility of primary resources. An example: Natural Gas Spot prices (EEUU)**
  - Forecasts are difficult: increasing of demand (emergent economies), political conflicts (Ukraine, Middle East, Libya,..)



### Was the Planning Process in the medium and long term adequate?

- Status of certain generation technologies
- For example, combined-cycle duty cycle of some units in Spain. Is it the right one for this power plants (4-6 hr/day)? No
- Figure source: Gas Natural-Fenosa, Spain, 2012



Weekly duty cycle



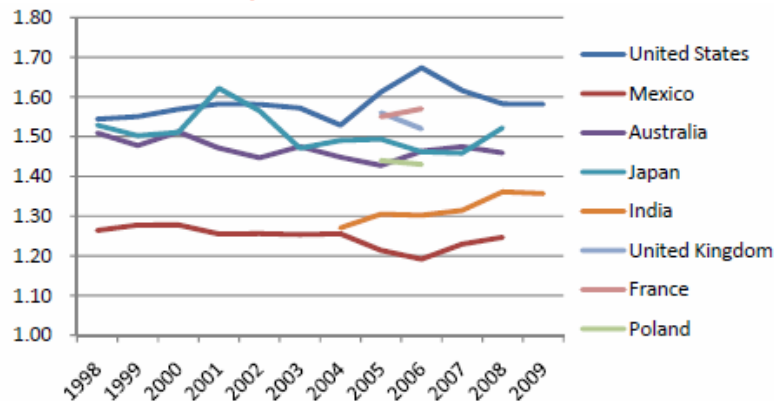
Daily duty cycle

- Costs of maintenance? Payback? ► Unit in “hibernation”

## The use of Power Systems: capacity utilization (I)

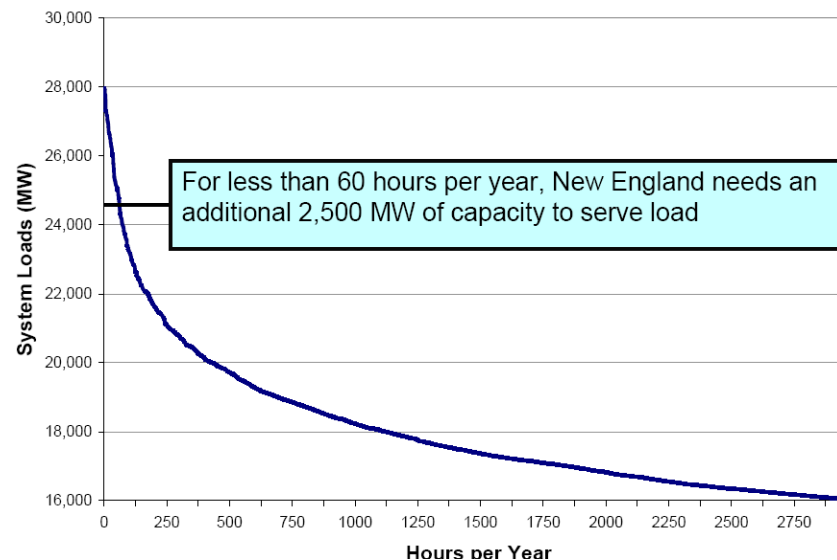
- Load factors (LF) used in power system planning (60-65% or less, see ISO-NE data), capacity factors (CF).

Figure source: International Energy Agency, 2011



$$CF = \frac{Peak}{Average} = \frac{1}{LF}$$

- This is the same idea shown by cumulative load curves





### ● The use of Power System infrastructures: capacity utilization in other strategic segments (II)

- Transportation: eg Air Berlin 85% (88% on August 2013), DB Schenker (North Rail Express Freight, 95%)



### ● Industry sectors: overall and manufacturing

● Figure source US Federal Reserve, October 2014



- Please, smile before discussing more serious issues
  - Figure source: J.M. Nieto, ABC, October 2014
- Energy is a great concern but ... only for engineers? The social welfare and sustainability are in question.



- **Small demand segments: Residential Demand Response (RDR)**





- **Why is the residential DR (RDR) so important for markets and Power Systems?**
- **Five arguments should be considered in the near future:**
  - 1) Residential segments are an important part of total energy consumption (and in the demand of electricity, of course)
  - 2) Residential demand for electricity will grow (according to forecasts for the period 2040-2050)
  - 3) Residential end-uses explain a high percent of system's peak-loads.
  - 4) Residential DR remains unexplored and/or is considered uncontrollable in many countries.
  - 5) Residential DR is important to get political energy objectives in EU (...and in other developed countries)

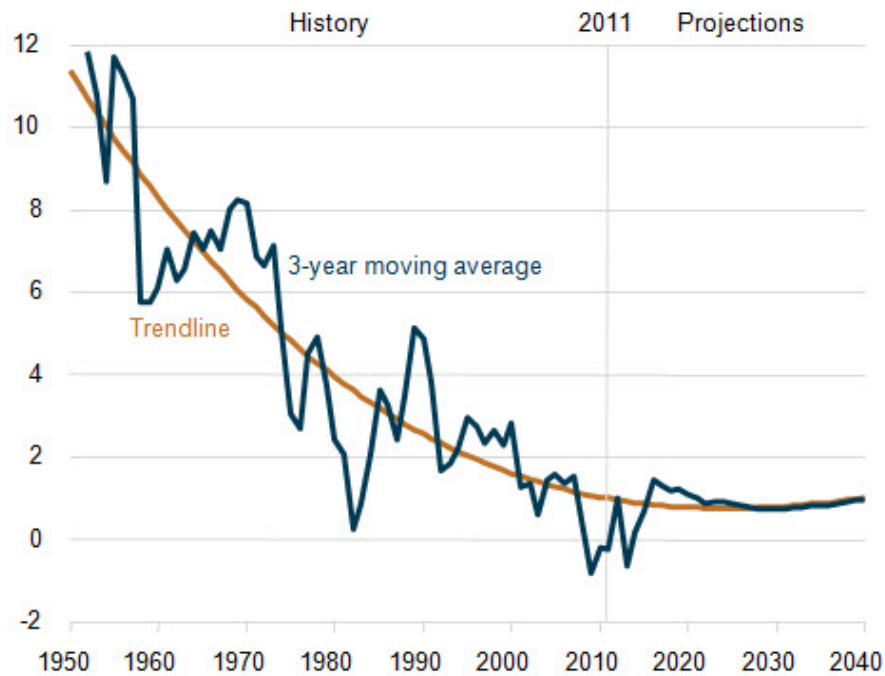


## Some forecast about the growth of demand

Figure source: Energy Information Agency, 2013, USA

- Growth is restrained, but continues despite economic crisis.
- Demand Response should grow in interest in the near future

Figure 75. U.S. electricity demand growth, 1950-2040  
(percent, 3-year moving average)



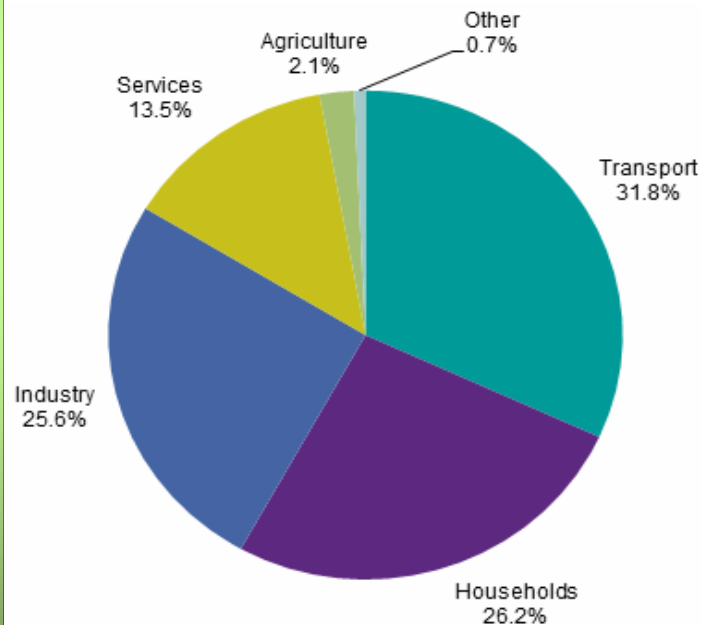
## 1) Residential segments are an important part of total energy consumption (II)

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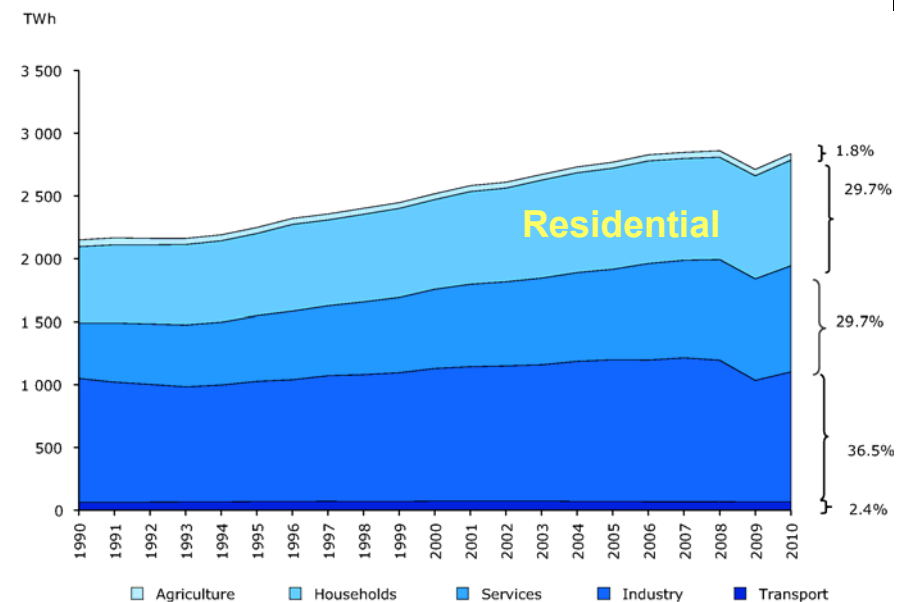
### Segments of Demand (overall and electricity demand)

Final energy consumption, EU-28, 2012 (% of total, based on tons of oil equivalent).

Figure source: EUROSTAT, EC, 2012 & European Environment Agency, Jan. 2013)



Overall demand



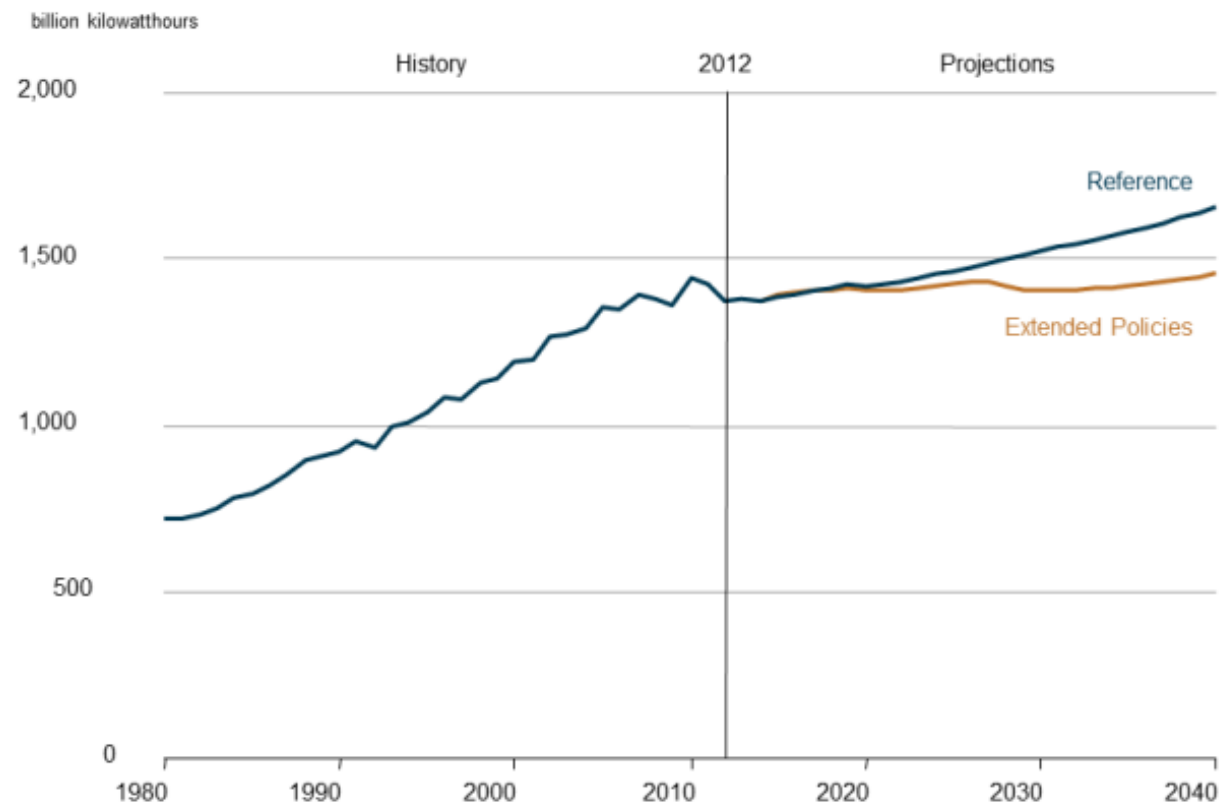
End-use of electricity



## 2) Residential demand for electricity is growing

- **Electricity, in USA, is the only fuel for which demand increases in the Residential sector from 2012 to 2040.**

● Figure source: "Annual Energy Outlook", EIA, USA, 2014

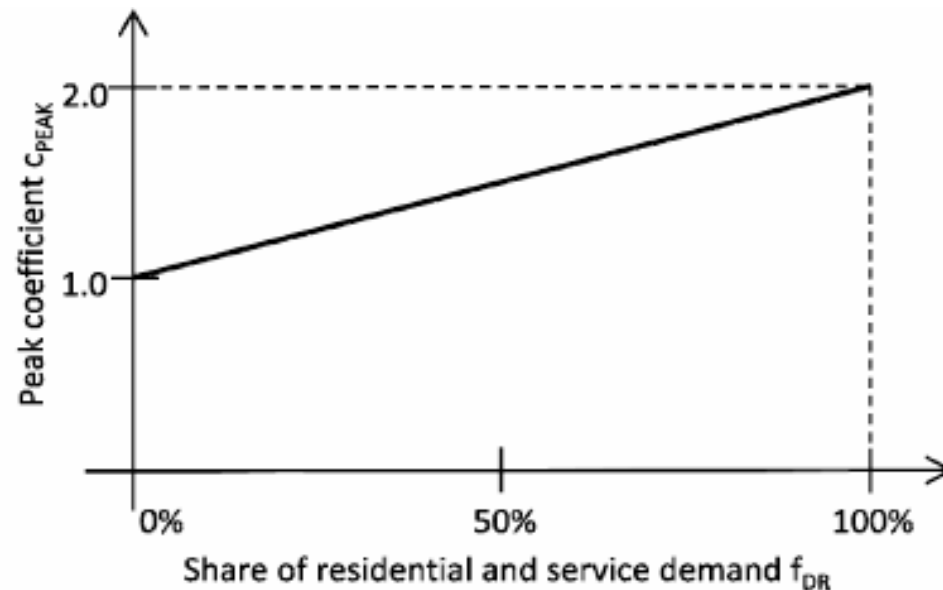


### 3) Residential end-uses explain a high percent of system's peak-loads

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- **Peak Coefficient (Load Factor):** A growing fraction of residential and service demand is expected to increase the peak coefficient... the problem grows (the use of capacity)
- **Residential end-uses account for up to 60% of peak load in some USA systems.**

● **Figure source:** Impact of Smart Grid Technologies on Peak Load to 2050. International Energy Agency, 2011





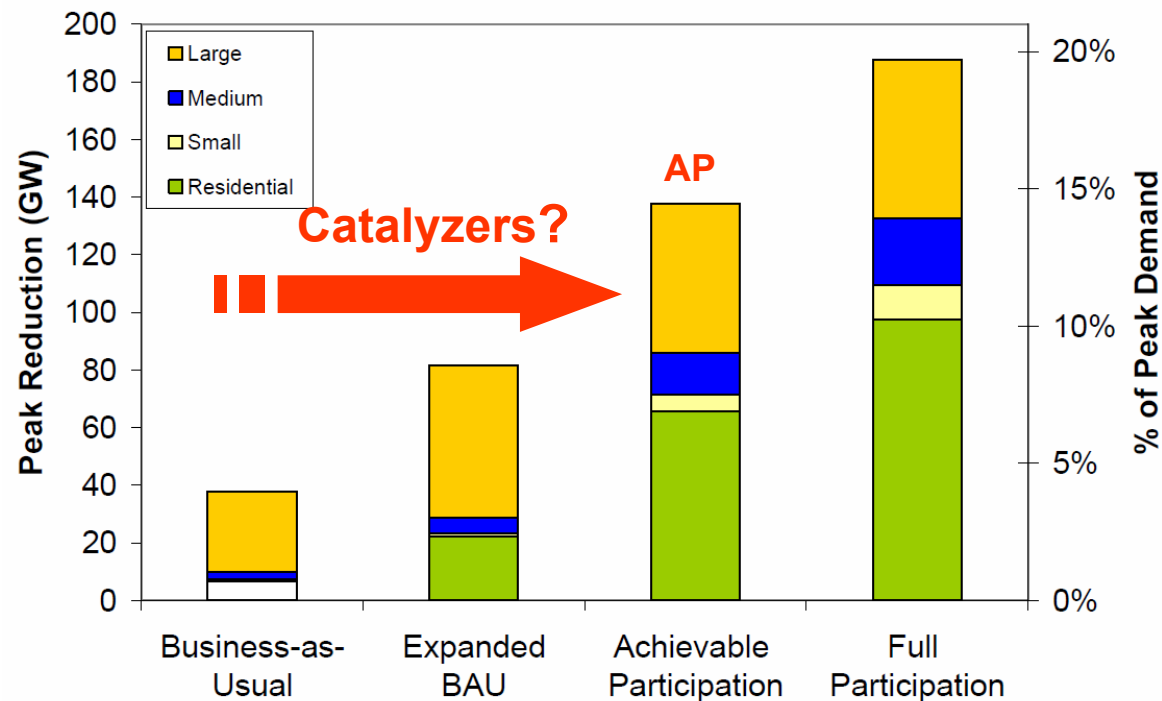
#### 4) Residential DR remains unexplored in many countries ...

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- **For example in the USA:** While in 2009 RDR provided only roughly 17 percent of DR potential, in the AP scenario they could provide over 45% of the potential impacts

● Figure source: “A National Assessment of DR” FERC, USA, 2009

Figure 3: U.S. Demand Response Potential by Class (2019)



- **Navigant Research Forecasts: horizon 2023 (3Q/2014)**

- RDR revenue will grow from \$330 million to \$2300 million
- EU and Asia Pacific DRD markets will reach US market volume

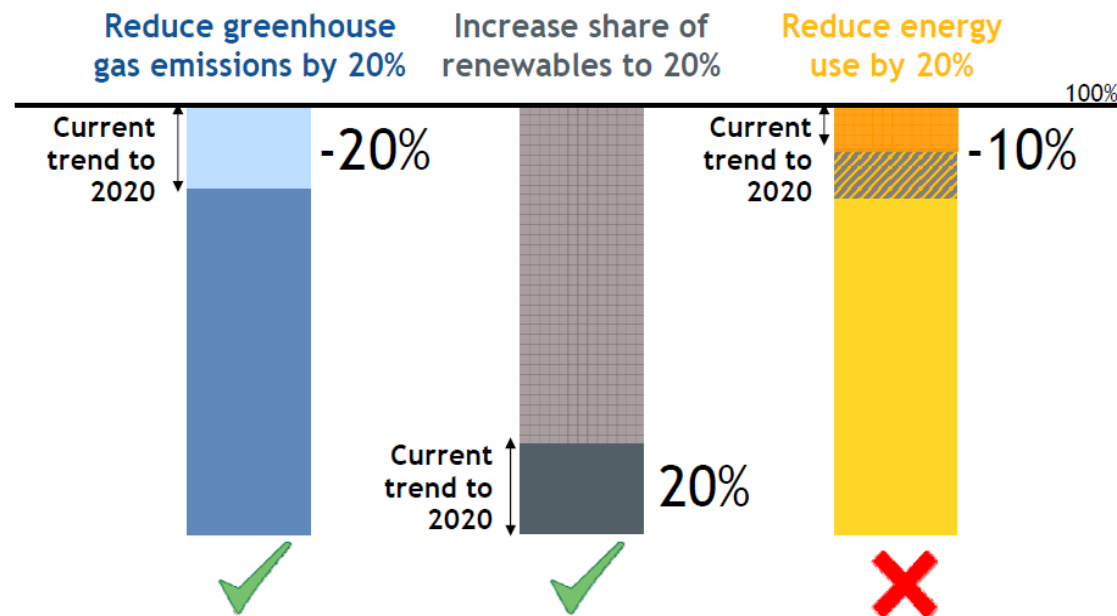


## 5) Residential DR might be important to get energy objectives in EU-28

- The goals and tools of DR and Energy Efficiency are complementaries
- The policies (at the energy level in EU-28) have not worked very well and objectives are not being achieved
  - ... considering that we are in a period of economic crisis since 2008

• Figure source: Directorate General for Energy, EC, 2013

### The EU 20-20-20 targets by 2020



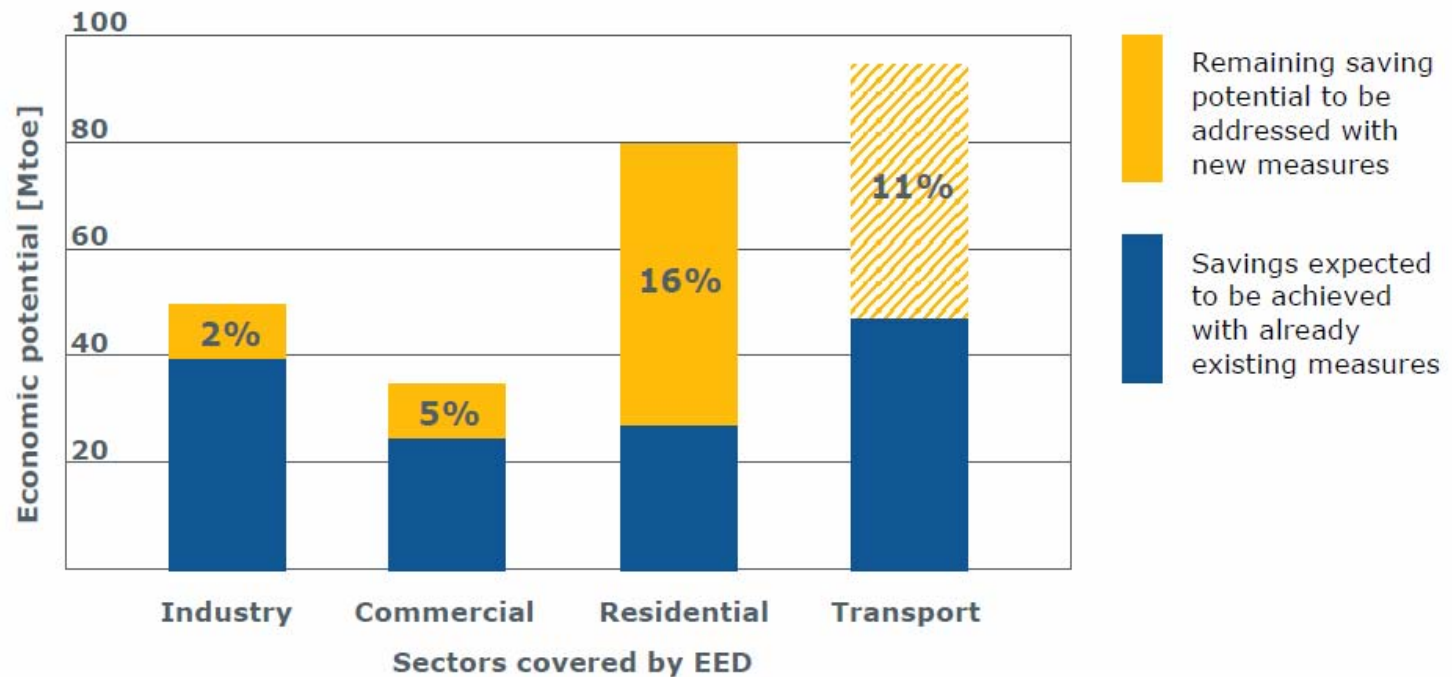
## 5) Residential DR might be important to get energy objectives in EU-28

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### Segments covered by EC Energy Ef. Directive (EED)

Energy Efficiency in Residential Segments must be taken into consideration jointly with RDR

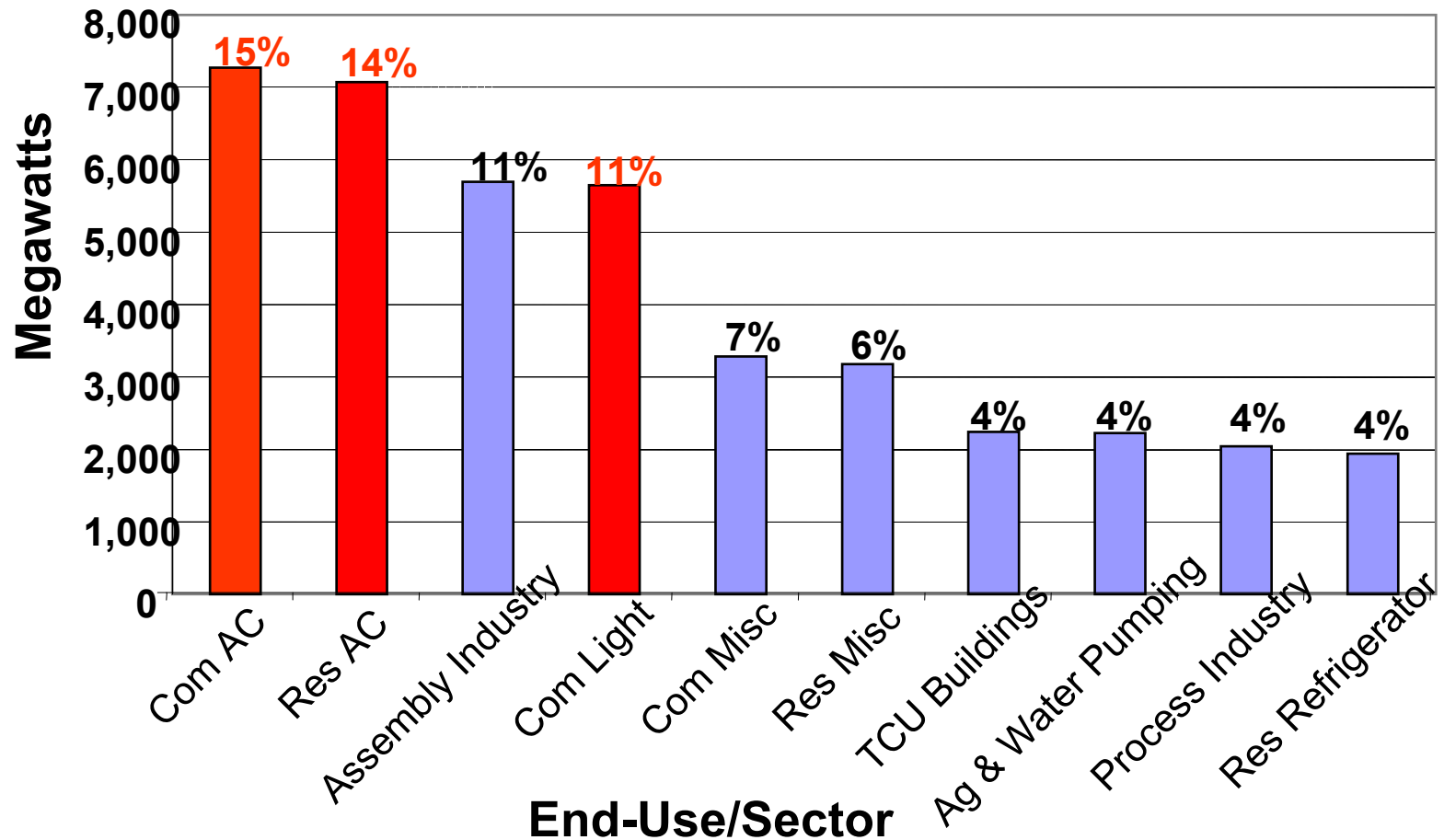
Figure source: Directorate-General for Energy, EC)



● These reasons explain why small/medium customers have been considered of interest

● Figure source: California (CEC& LBNL), USA, 2003

### Top Ten California Peak Energy Uses/Sectors



- **RDR possibilities: a market overview**





## ● Potential customers look for some attributes in a DR program:

### ● Attractiveness of payment and incentives:

- Large enough to make it economically worthwhile
- Simple and certain enough so that the user can accurately forecast the benefits of participation
- And with a reasonable cost to maintain the capability to participate

### ● Appropriate level of complexity

- DR program's operational complexity must fit the users' level of sophistication

### ● Ability to supply the resource requested

- Emergency/standby programs: help reduce demand peak during an event (a day or more in advance). Calls: only a few times per year
- Price response: flexibility to curtail or change load based on wholesale prices.
- Ancillary services: flexibility to provide regulation and reserve services. Notice: 30 min or less. Calls are more frequent but with brief curtailment periods

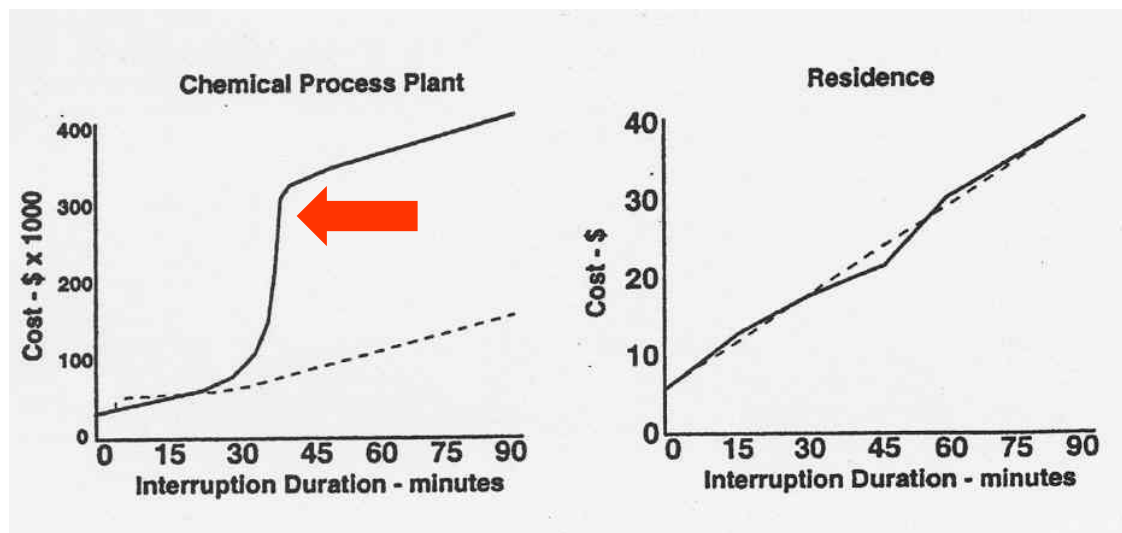


## ● To be considered: Customer Interruption Costs

● Example: Cost per average kW. Source: Ernest Orlando LBNL Report 2132, 2009

Interruption Cost (\$/kW)	Momentary	30 min	1 hr	4 hr	8 hr
Medium and Large C&I	8	11.3	15.3	52.5	85
Small C&I	133	198	282	1195	2368
Residential	1.4	1.8	2.2	4.9	6.9

● Willis: "Distributed Generation", Marcel-Dekker, 2001



## ● RDR potential in different markets/products

- At least some systems (worldwide level) allow the participation of demand or propose DR involvement in future regulations.

## ● For instance:

### ● Capacity markets

- Energy Efficiency
- Demand Response availability

### ● Emergency/standby

- Direct Load Control (DLC)
- Customer-controlled load shutdown of some appliances
- Customer-controlled modification of temperature set-points or lighting control

### ● Energy Markets: price response

- Customer/aggregator load shutdown/rescheduling

### ● Ancillary Services



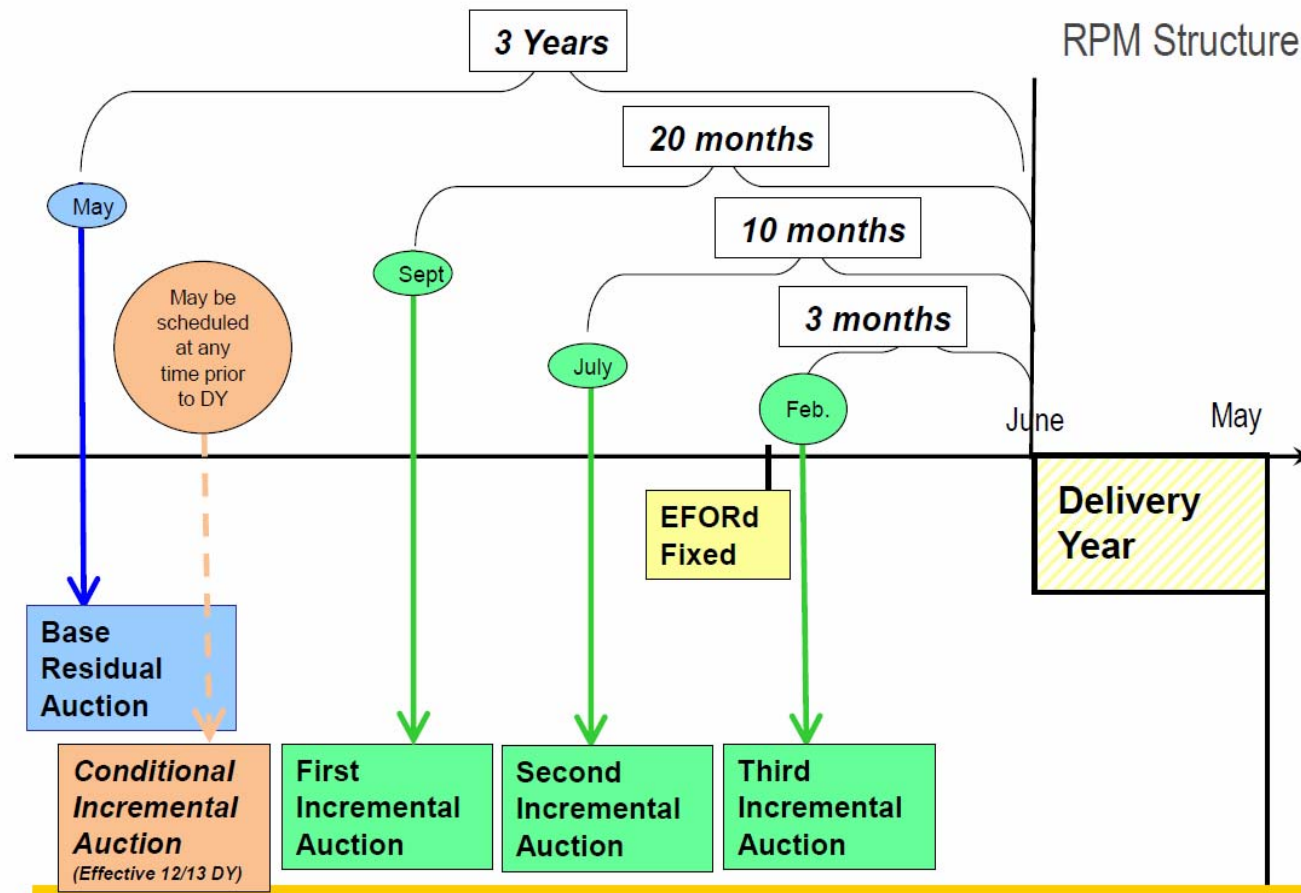
- **Usually, resources in capacity markets are:**
  - Generation Resources
  - Energy Efficiency Resources
  - Demand Resources
  - Transmission Upgrades
- **Theoretically an open market (in the USA), with a minimum level of demand 100kW**
  - Achieved through aggregators: that is not a problem
- **For energy efficiency resources, “does not meet definition...” (DoE Webminar, PJM, 2012)**
  - *“Switching an appliance or process from electric to gas...”*
- **Why? Thermal Energy Storage (TES) is efficient from energy and economic points of view. Let us consider some examples**



## Capacity markets (time frame)

Reliability Price Market (RPM), Forward Capacity (FCM).

Figure source: PJM ISO, EEUU





## Dual fuel loads (I)

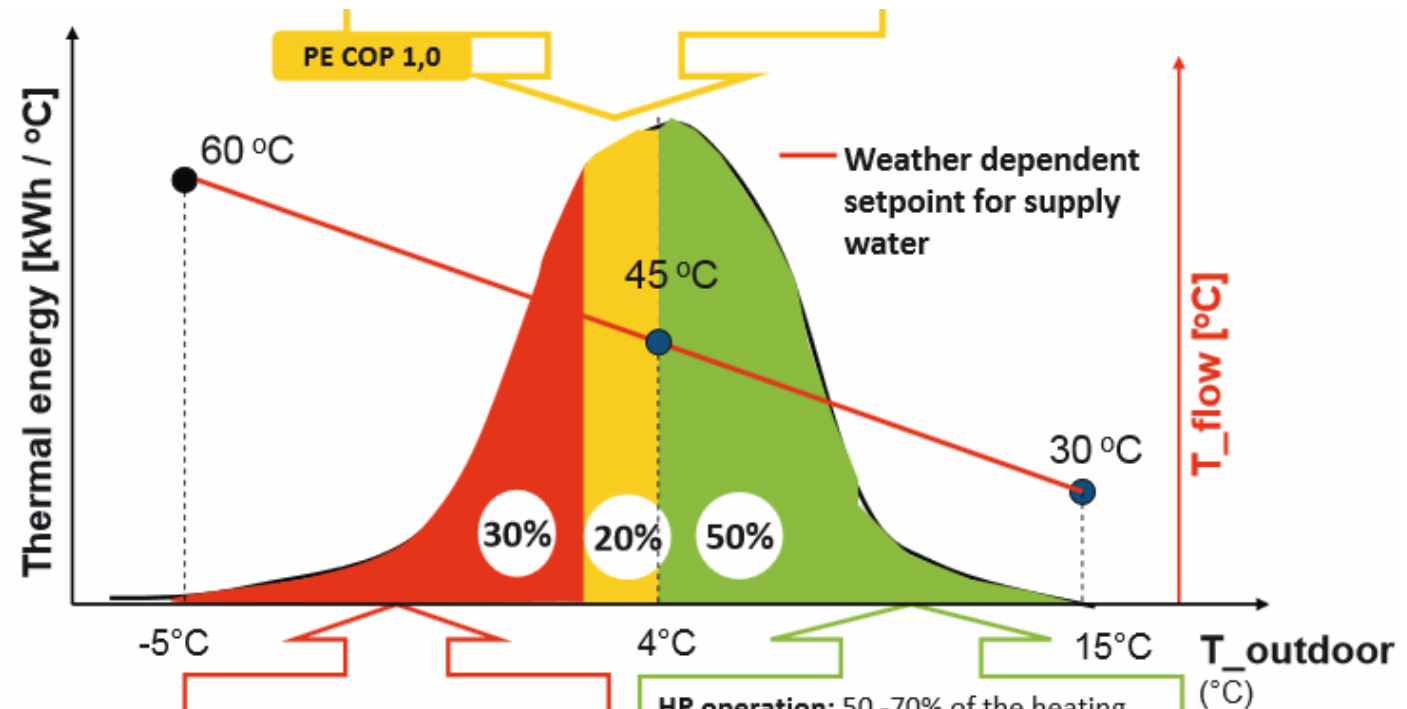
- **Dual/Hybrid loads: electric + (gas or fuel)**
  - A lot of manufacturers: Daikin, Carrier, Goodman
- **What is the advantage of Hybrid Loads?**
  - The efficiency of heat pumps falls sharply when outdoor temperatures are under 0°C
  - Solutions:
    - Auxiliary Resistors: a “peak” problem (Athens experiment, USA)
    - They usually add a condensing gas boiler
- **An example (auxiliary resistors)**



## Distribution of space heating energy depending of outdoor temperature (eg London, UK)

Figure source: Daikin, REHVA journal, March 2013

Gain in efficiency: from 0,9 to 1,3 (this is efficiency!!!)



**Boiler operation:** peace of mind  
High capacity and high flow temp

**HP operation:** 50 -70% of the heating season → high potential for CO<sub>2</sub> e emissions savings

PE COP 0,9

PE COP 1,5

CO<sub>2</sub> e emission

6 ton → 4.5 ton → 3 ton

insulation

HYBRID

PE COP (ref: condens-ing boiler)

0,9 → 1,3

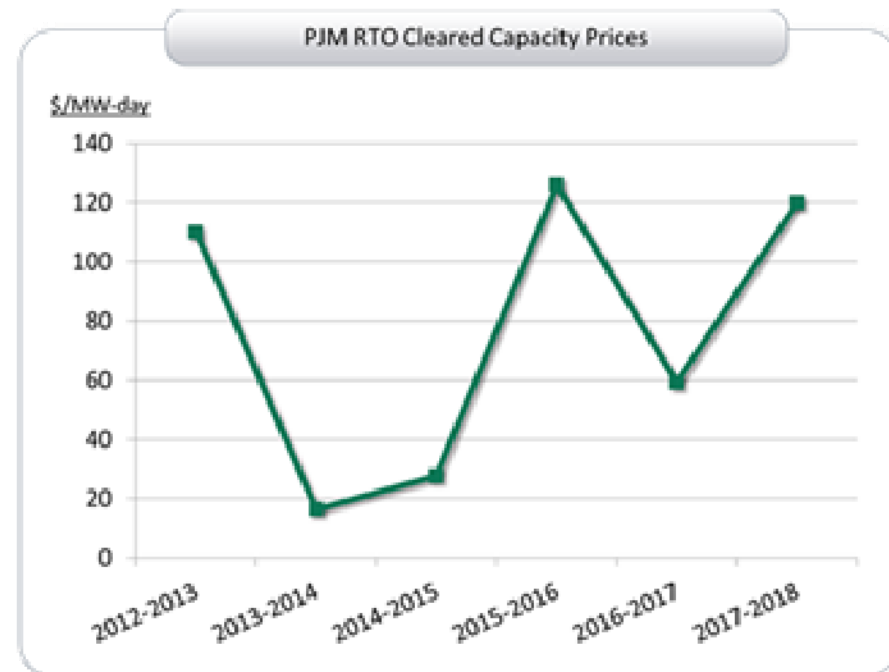


### ● Cost of an Hybrid System

- Price premium of the hybrid heat pump: from €1000 to €2500 (depending on sq. meters and kind of house/flat)
- Lifetime expectancy: 15 years

### ● Revenues

- Price of energy (gas vs. electricity)
- Capacity markets: from \$36 to \$60/kW-year



### ● Example: Energy Efficiency in lighting

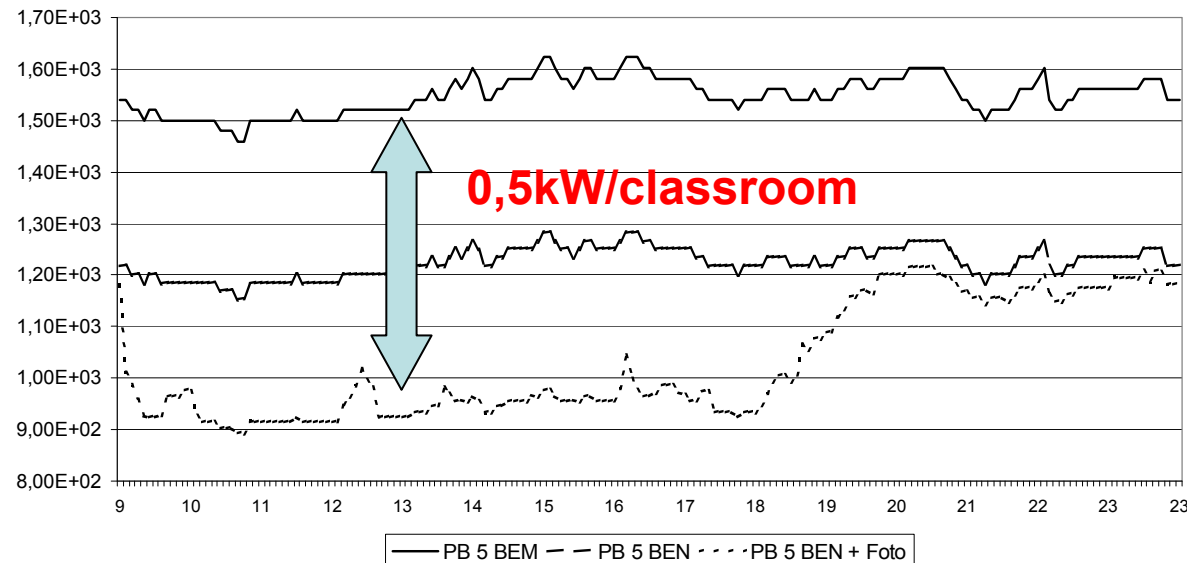
- Figure Source: Greenlight initiative, ETSII de Cartagena (SPAIN)  
[www.demandresponse.eu](http://www.demandresponse.eu)

#### ● Induction lamps

- Energy savings: 50%. Offer in capacity markets: 30kW
- Costs: 16\*16 165W induction lamp (250€/lamp)
- Benefit: capacity payments + E<sup>a</sup> savings + O&M
- Energy efficient due to energy savings

#### ● Dimming ballasts in fluorescent lamps (daylight)

- It is not cost-effective due to labor replacement costs: change of ballast, the installation of control circuits, photosensors,,,,,



- Service:  $10\text{hr/yr} \times 22\text{days/month} \times 10\text{month/yr} = 2200\text{hr/yr}$

- **Classroom (PB5) demand: ~ 1kW**

- 1/3 of tubes with electronic ballast and 2/3 with dimmable

- **Costs:**

- Dimmable ballasts: €450

- Labor (new circuits): €150

- Control eq,: €150

- **Availability factor (daylight contribution)**

- Winter: 0,5; Spring/Autum:1; Summer: 2

- **Energy reduction (average price €0,18/kWh)**

- $\approx €90/\text{yr}$ . Payback >7,5 years

- **With Capacity revenues**

- $0,25\text{-}0,5\text{kW/classroom} \times 3\text{years} \times €40/\text{yr} \rightarrow €40\text{-}€75$

- **Externalities**

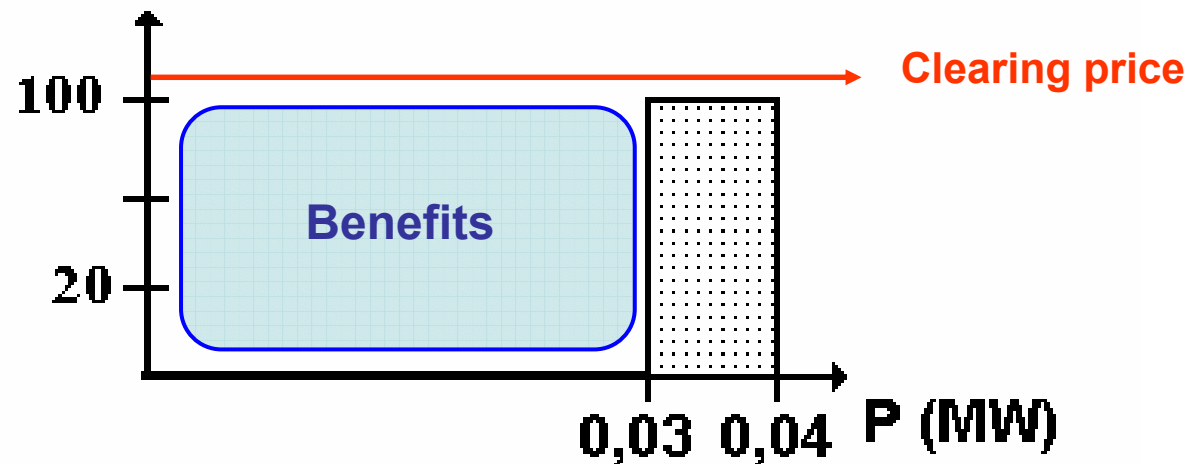
- Technology allows control of DR for other markets





- Offer curve (Capacity markets)
  - Induction: 30kW (€0/MWh-day)
  - Fluorescent: 10kW (€100/MWh,day)
- In other buildings, similar auctions to reach 0,1MW (min.)

Offer (€/MW-day)



- Conclusion: Induction benefits “haul” other technologies (i.e. En. Efficiency technologies helps DR involvement)

- **Emergency/standby**

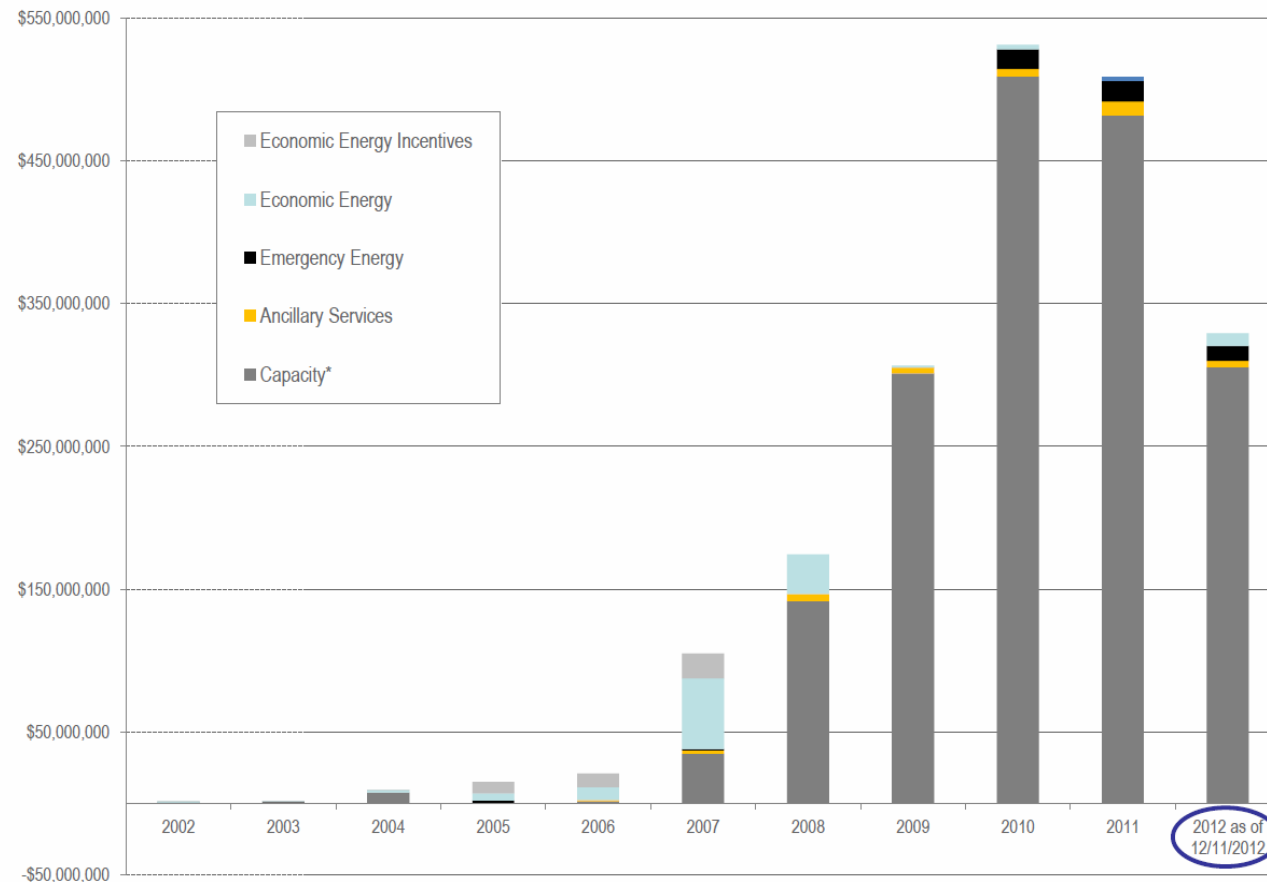


- **Emergency DR represents 87% of demand reduction capabilities in USA (NERC 2012, State of reliability)**

- Figure source: PJM (ISO), USA, 2013

- 87% of DR capabilities across the USA regions (also in revenues)

PJM Demand Side Response Estimated Revenue



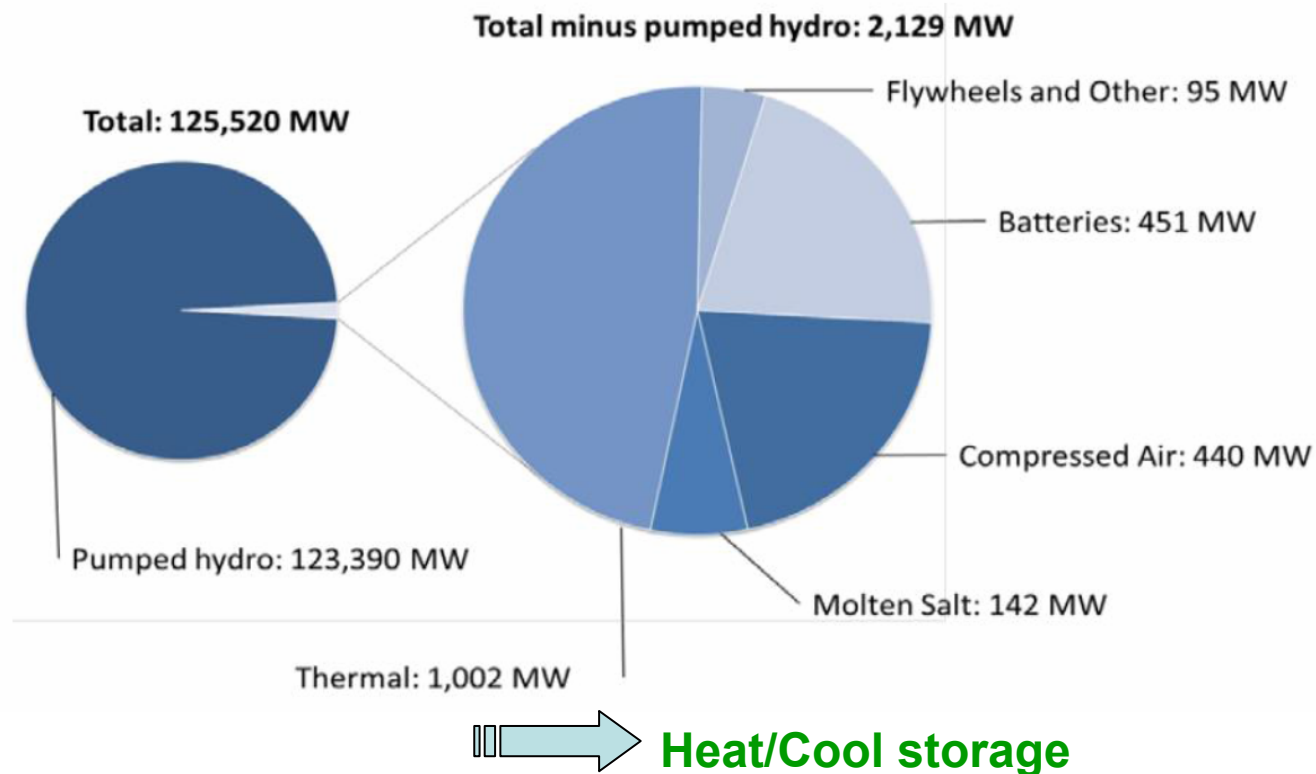
\*Capacity Net Revenue inclusive of Capacity Credits and Charges.



### Importance of different storage systems worldwide

Figure source: DoE Energy Storage Report (2011)

### 2011 Worldwide Grid-Scale Energy Storage Capacity



### ● Systems for heat storage (I): partial and full storage

- Ceramic storage (Iron oxides). Density: 4000 kg/m<sup>3</sup>
- Weight: Full storage 70-300 kg; Partial storage: up to 30kg
- Joule effect. Efficiency <100%
- Hint! Take into account average time for response in our system (1h, 2h30,...)



Haverland (UK) 1,8kW-30kg-1h (500€)



Gabarron (SP) 2kW-120kg-8h (700€)

## ● **Sistems for cold storage (II) (TES)**

### ● **Ice may store energy through:**

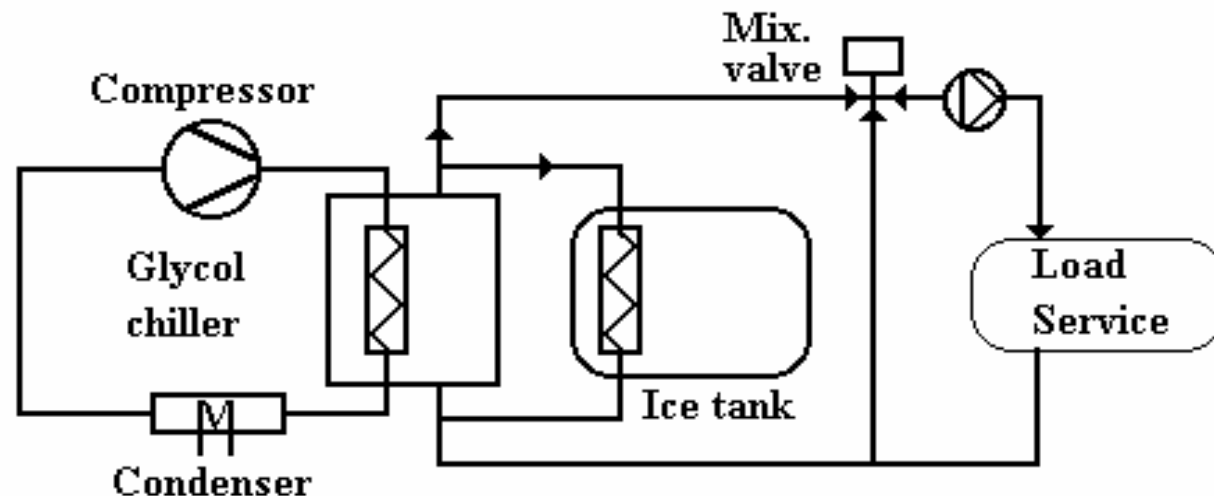
- Specific heat (water or ice) 42 kJ / kg
- Heat of fusion (change of state): 335kJ / kg

### ● **Advantages:**

- The ice requires less storage space
- The efficiency is better at night and the air to be used is cooler (► smaller sizes of pipes and fans, i.e. savings)

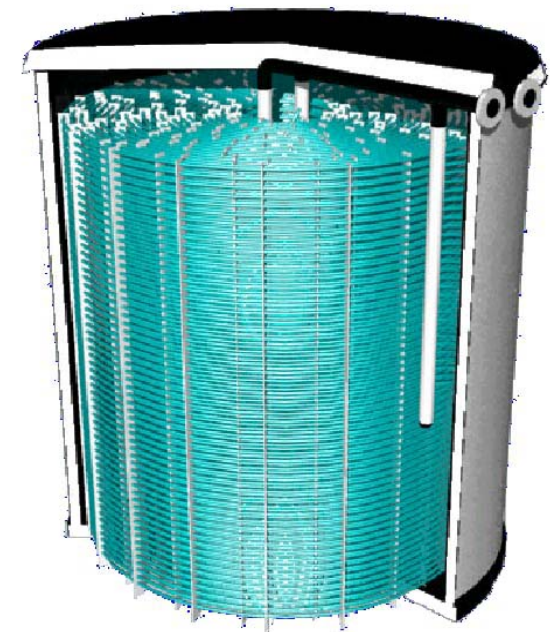
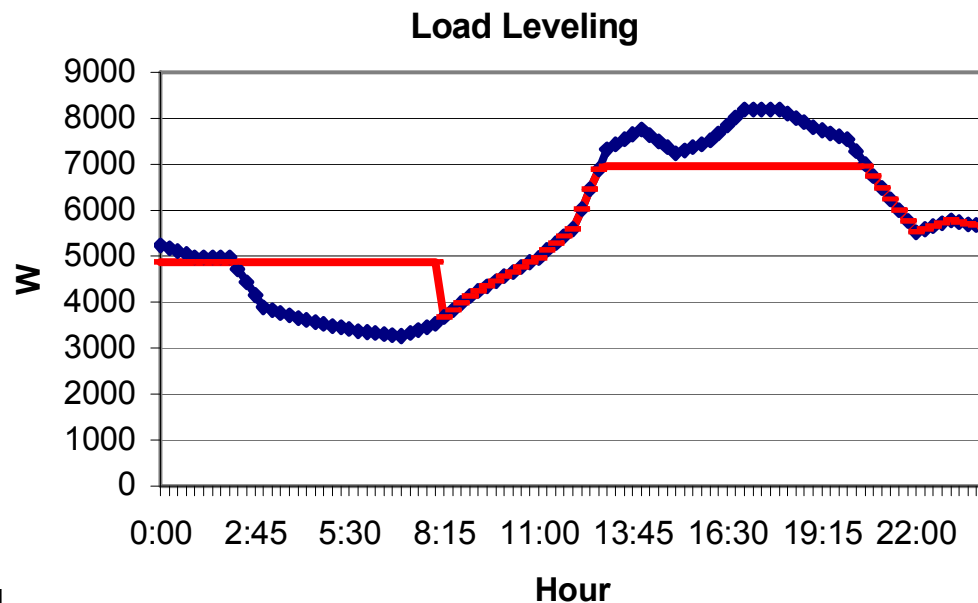
## ● **Manufacturer : Calmac Corporation (Roofberg ®)**

- **Example: Cap. Storage  $\geq 150\text{kWk}$ ; Price: 35\$/kWh**





- **Is it efficient? And what about storage losses?**
  - Obviously storing → losses
- **Advantages:**
  - Operation at night (cooler, more efficient chiller)
  - Low nighttime electricity prices, RDR possibility
  - Lower losses in the electrical system
- **Residential example (tested by simulation in 2005):**
  - It was not cost effective (capital costs/energy savings)
  - And now? New synergies: Revenues from Capacity Markets?



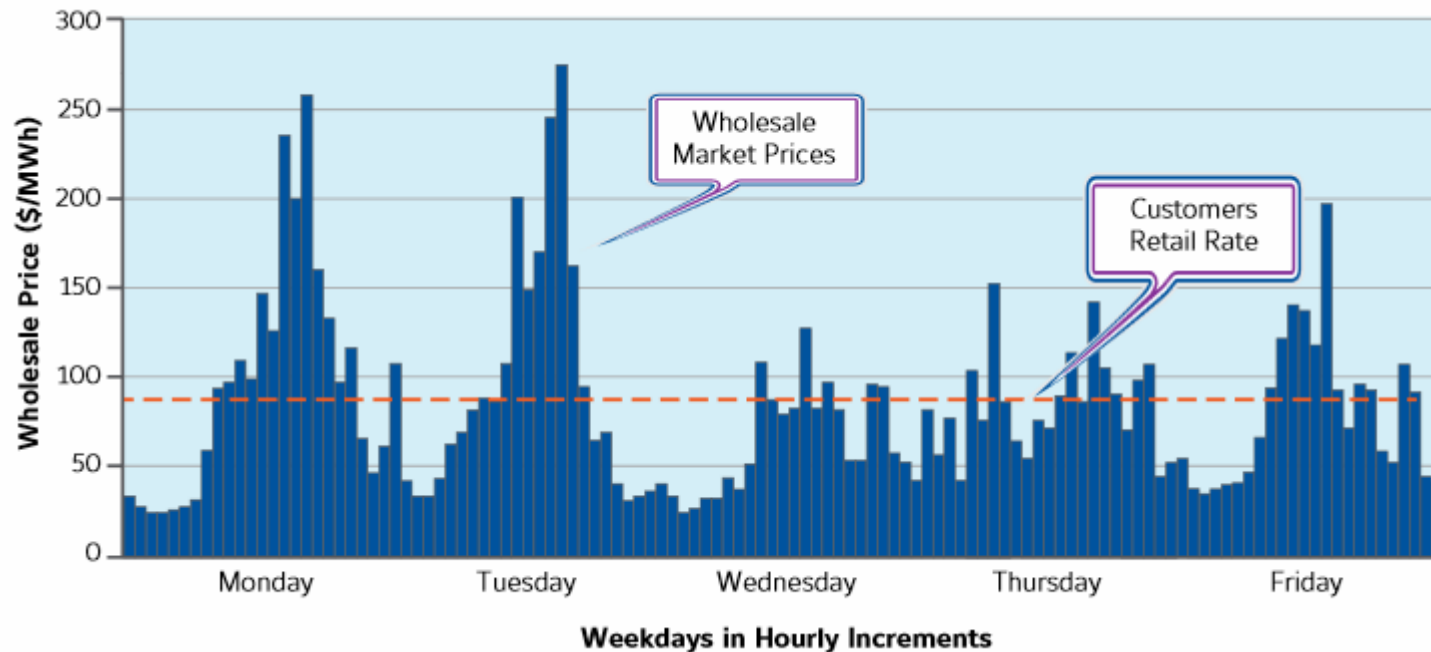
- Price response for RDR



### ● Energy markets show spikes in the wholesale price of electricity

● There is usually a complete disconnect between what customers pay for electricity and what it actually costs

● Figure source: Inst. for Building Efficiency, 2014

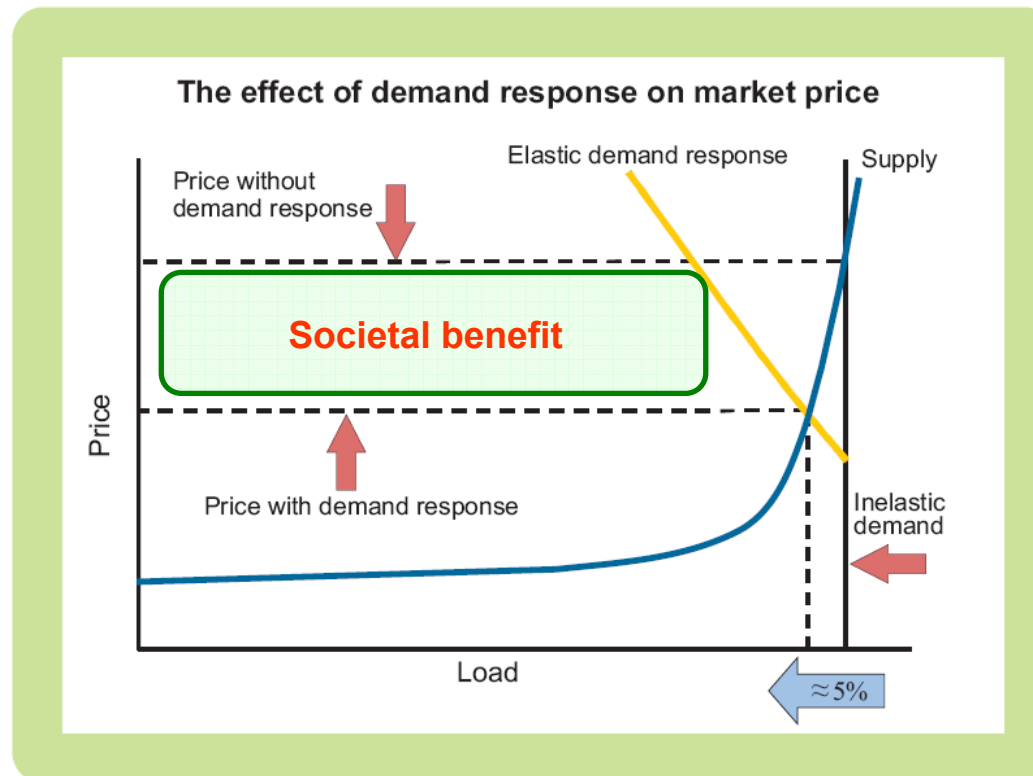


$$Elasticity = \frac{\Delta P / P}{\Delta D / D}$$

### ▲ Elasticity

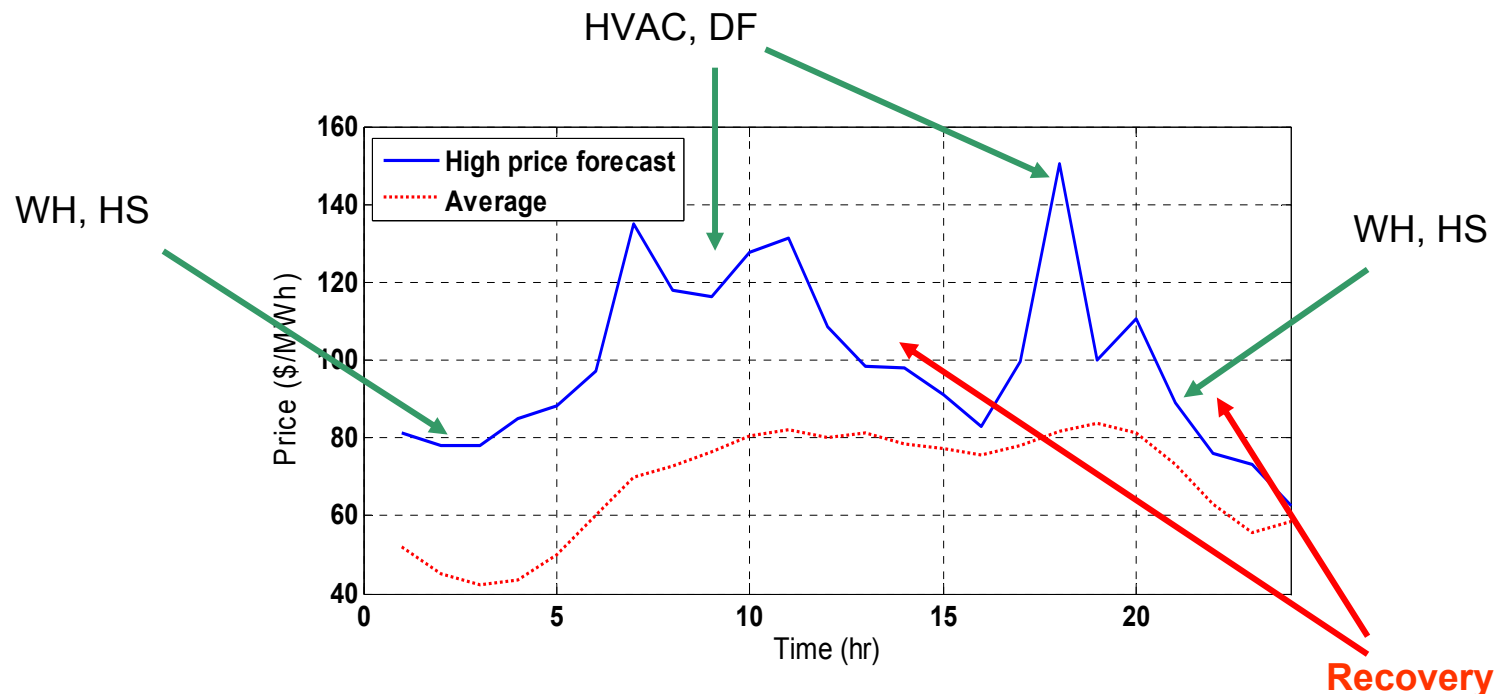
- ▼ Prices (for all segments of customers)
- ▼ The possibility to exert any class of power market

Figure source: "Demand Side Integration", CIGRE WC6.09, 2011



## Some “trivial” considerations

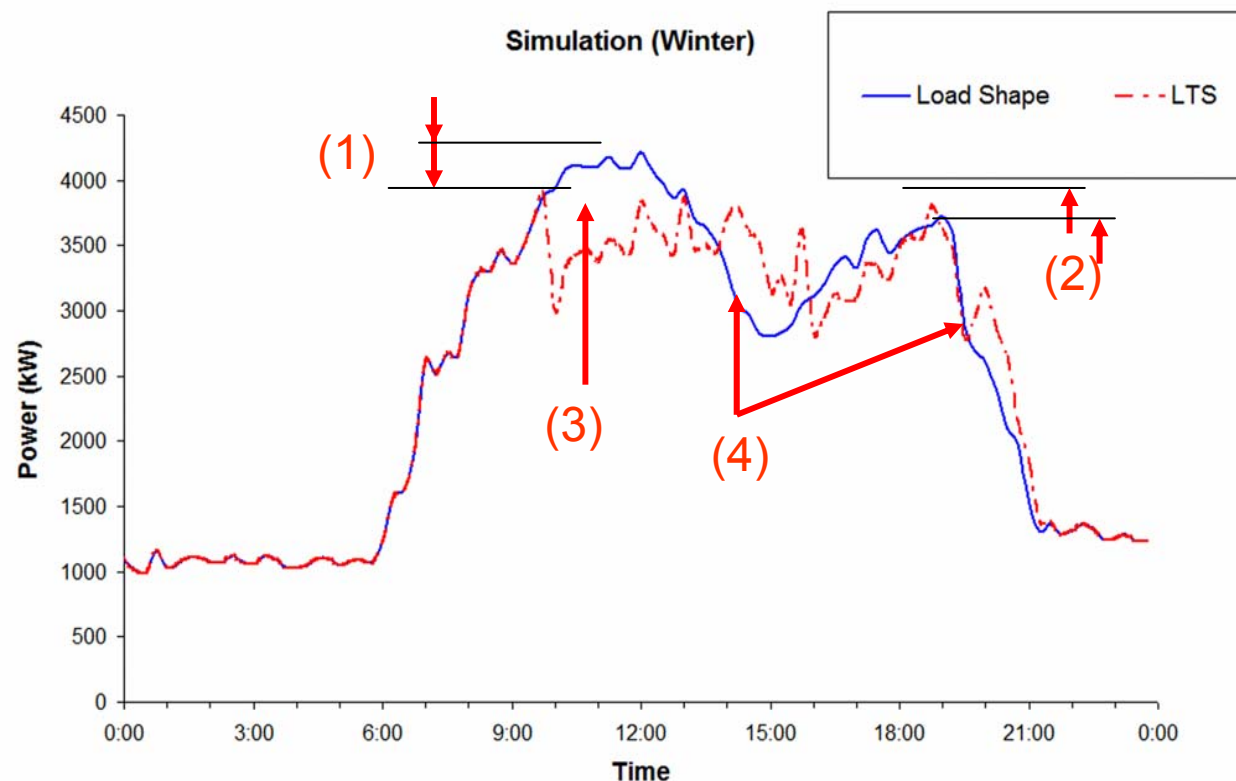
- The customer should perform reduction offers when price forecasts show that a price spike is possible...
- They should choose the more appropriate loads (customer service and shed/rescheduling potential)
  - Loads (WH: water heater; HS: storage; DF: dual fuel)
  - **Figure source: [www.demandresponse.eu](http://www.demandresponse.eu)**



### ● Evaluation of price response... Load models, please!

- Peak saving in kW (1)
- Rebound effect ("cold load" recovery): in kW (2)
- Energy reduction: kWh (3)
- Energy to recover the "service" (Payback, Snapback) kWh (4)

● Figure source: [www.demandresponse.eu](http://www.demandresponse.eu)



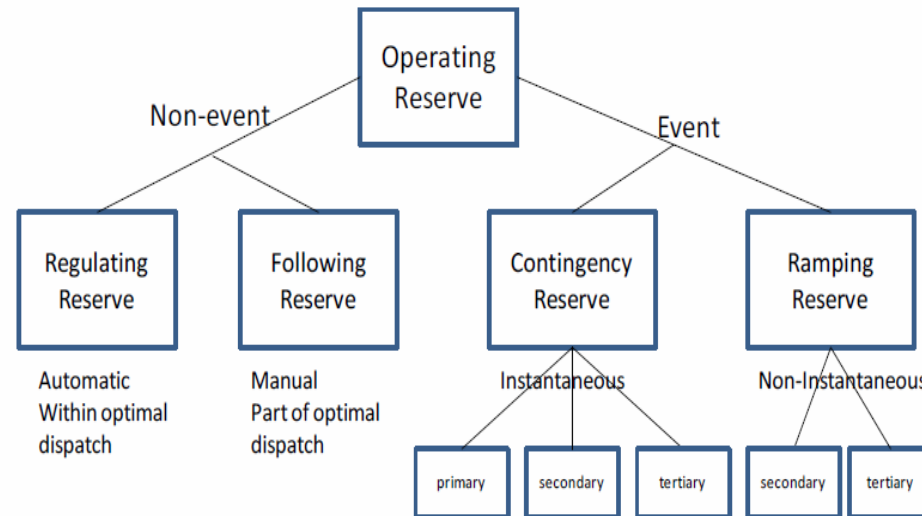
- **Ancillary Services**



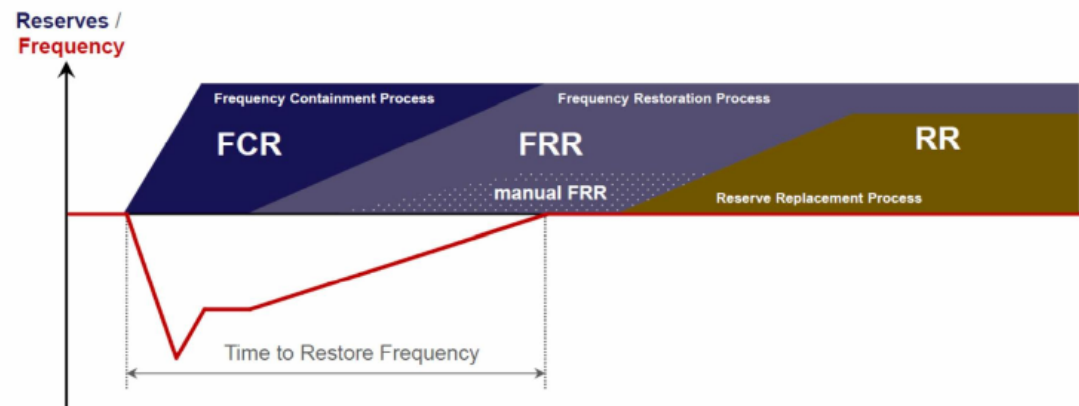


- **Objective: Demand could provide Ancillary Services when it would be costly or difficult through generators**

● Figure source: NREL (USA), report NREL/TP-5500-51978

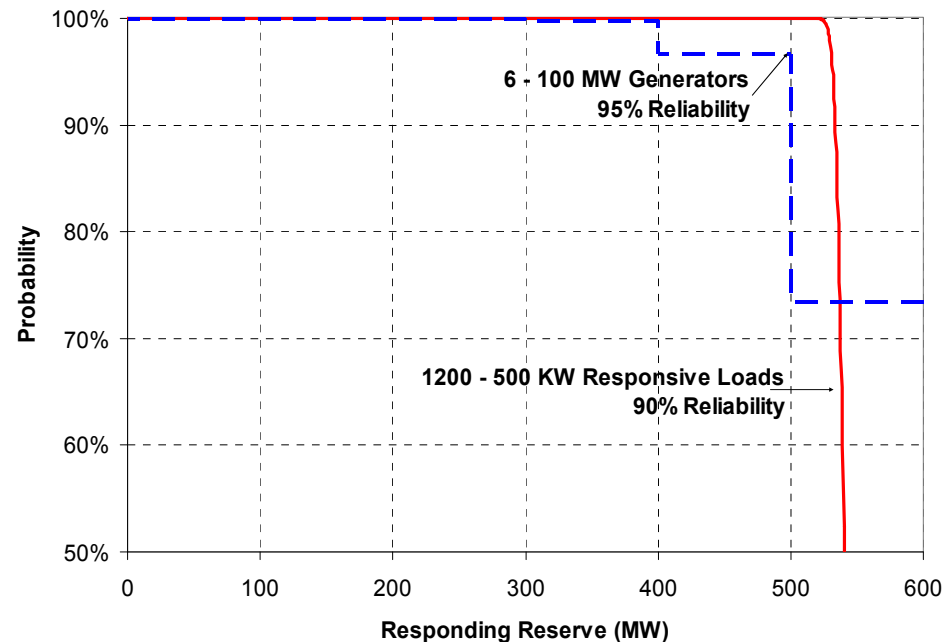


- **ENTSO-E: Resources for power balancing**



### Benefits

- An example: Availability of demand-side (1200 loads) vs supply-side (6 generators)
  - Load is reliable enough (even more than generators)
  - Load is a geographically distributed resource (“conventional” generation is not)
- Figure source: Oak Ridge National Laboratory (USA)



### Difficulties:

- Aggregation is needed (rules and procedures)
- Fast response, automation, load modelling (do not forget it)

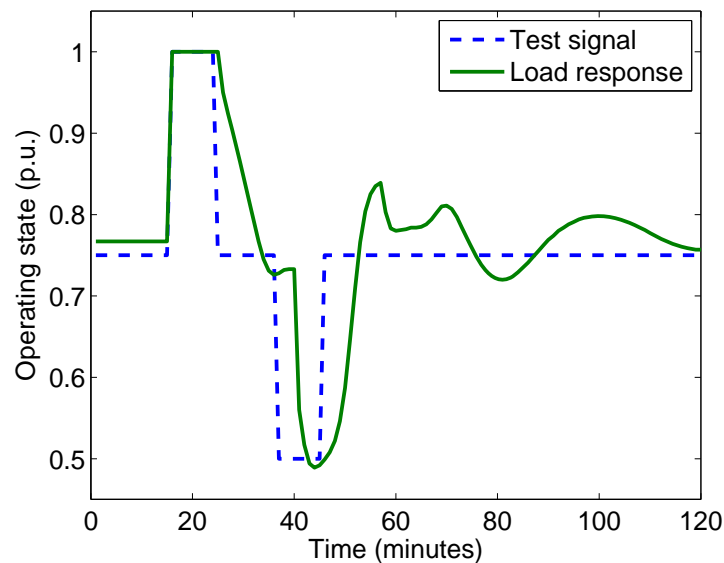
### ● Example: possibilities of AC loads to fit control test signal (a pulse signal similar to “PJM RegA” signal)

- Fast response of models (seconds-1min)
- Accurate enough to respond within seconds or minutes to SO

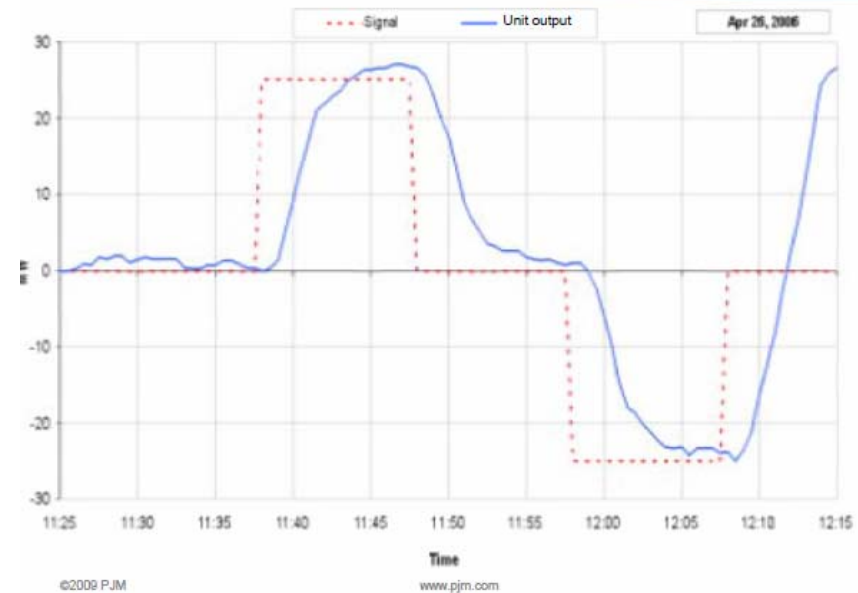
● Figure source: Simulation of AC load [www.demandresponse.eu](http://www.demandresponse.eu)

● Example 1

Example 2



Load output (simulation)



Unit output (PJM, 2006)

- **RDR: Barriers and incentives**



## Complexity of small segments: aggregation is a basic tool

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### ● Aggregation means additional problems for DR:

- Classify, identify and forecast the demand of the customers
- Manage information from and to the aggregated group
- Assess the potential of the group and its ability to understand and to react face to internal or external signals
- Maintain and develop technical and economic competence



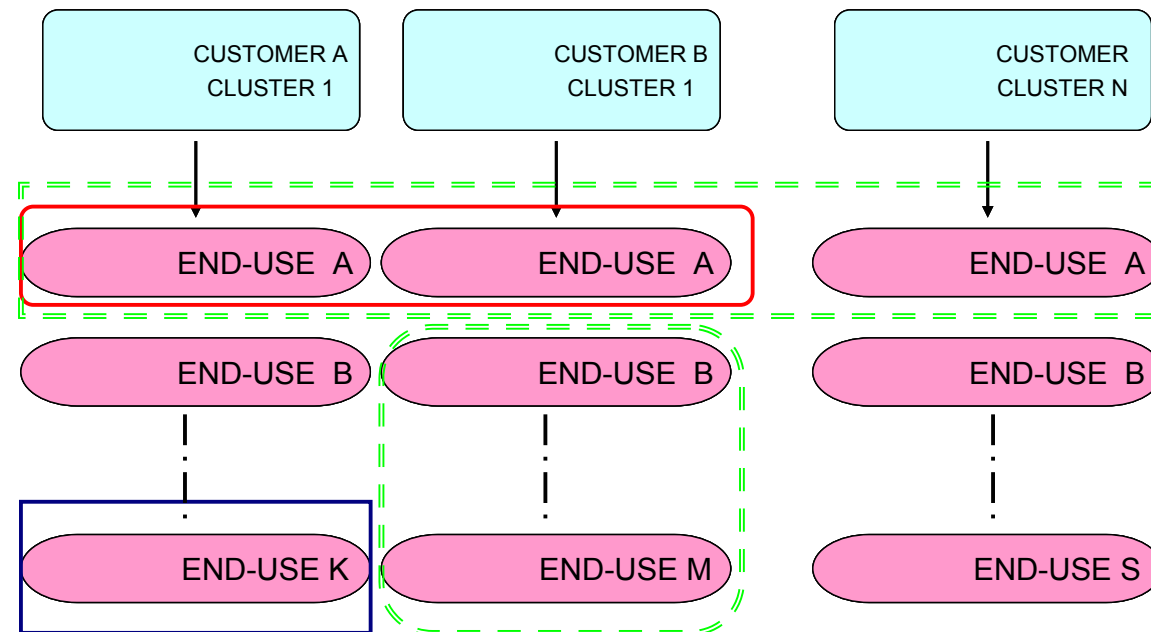
## IV. HERRAMIENTAS: AGREGACIÓN DE MODELOS DE CARGA

### ● Aggregation: how can we perform that?

#### ● Three levels

- Homogeneous load group
- Quasi-homogeneous load group
- Heterogeneous load group

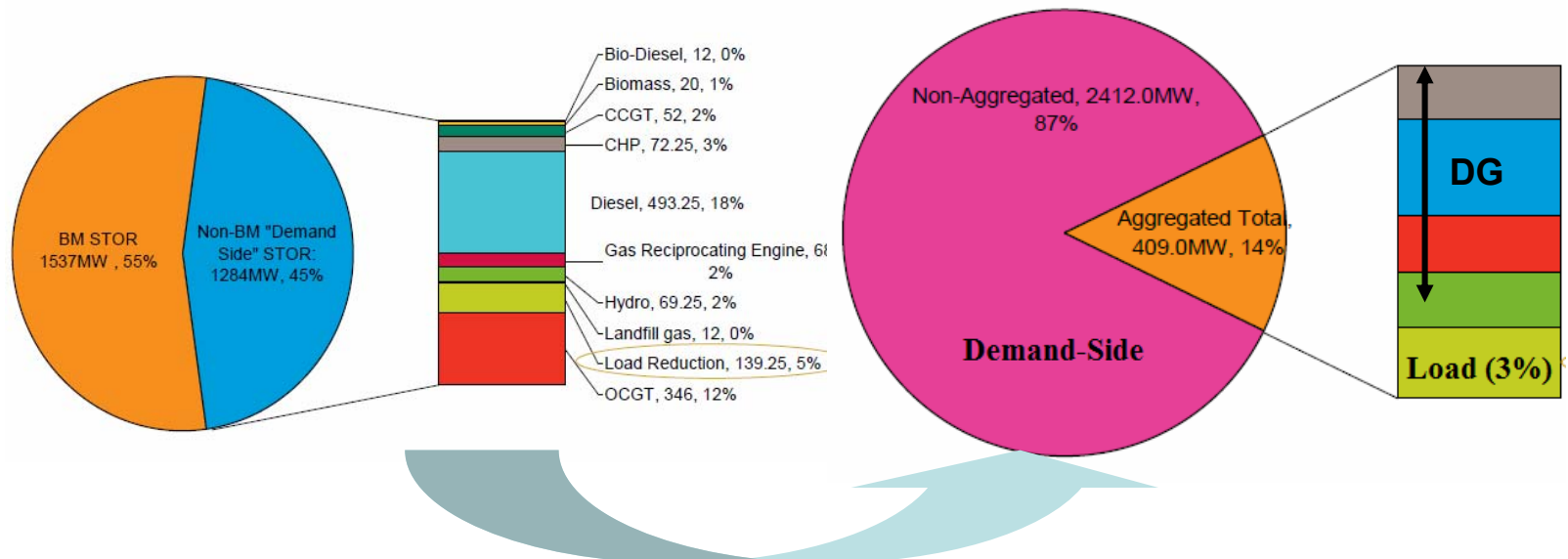
#### ● Aggregation mechanisms



- Homogeneous (ex. = end-use & = customer)
- Quasi-homogeneous (ex. = end-use &  $\approx$  customer)
- Heterogeneous (ex.  $\neq$  end-use OR  $\neq$  customer)

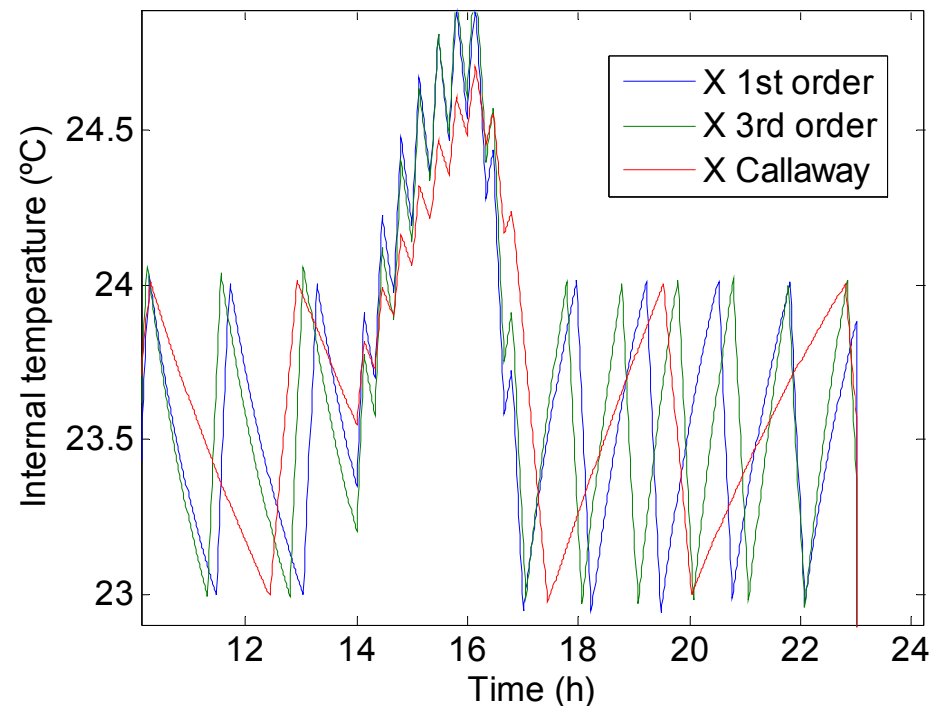
### ● An example of AS in the EU: The Short Term Operating Reserve (STOR) in UK

- UK is traditionally very active and open to DR
- Aggregation providers have been experiencing a growing trend (16 in 2013).
  - Remember: more than 80 CSP play in PJM, 34 in NYISO (USA).
- The problems:
  - Supply-Side wins in balancing markets
  - In the Demand-Side, the main resource is generation
    - Figure source: J. Torriti (Florence School of Regulation, 2013)
- Conclusion: the potential of aggregation need to be explored

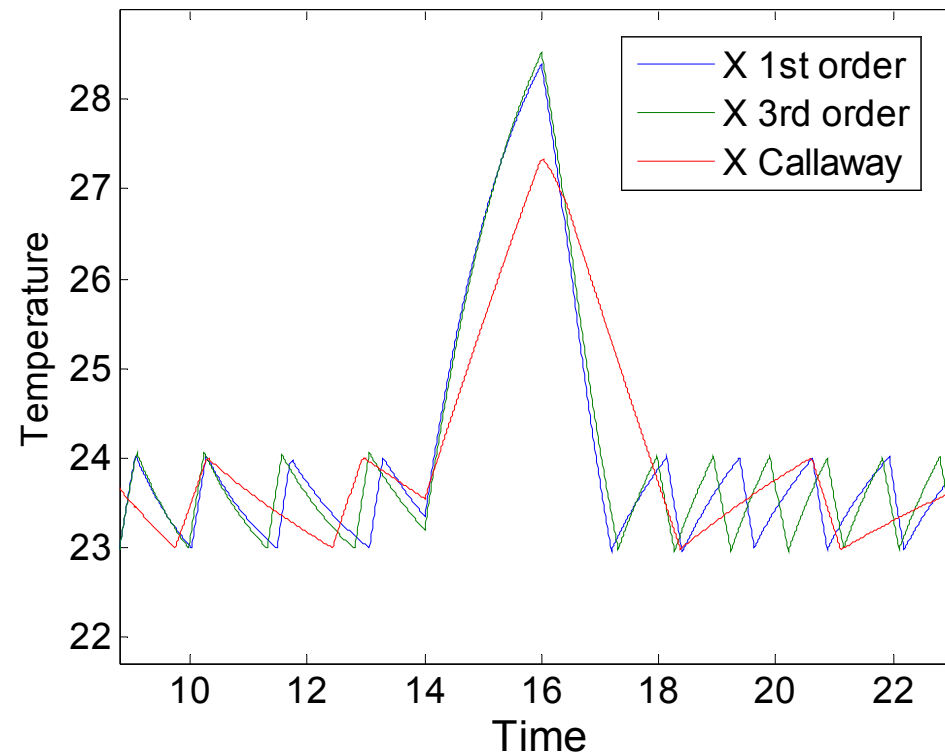




- **A simple and fast model is needed**
- **Proposals in the literature**
  - First order Callaway: (ACEEE 2012) Validation? "...We verified the TCL parameters by comparing the model-predicted mean annual energy consumption per appliance to actual California data (EIA 2005)..."
  - First order S. Rahman (IEEE-PES, 2013). Validation? Steady state
  - Second Order, Zhang (IEEE-PES13) Criticize Callaway models
  - G. Andersson (2012, IEEE SG): Water Heater
- **First order slave of a master third order model (physically based)**



- **Response in transient state (DR)**
  - The error has increased dramatically
- **Conclusion: validation both in steady and transient states**



## Some additional work is needed

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### State of the art in Europe vs. USA

- USA: Growing activity of aggregators (for eg 80 in PJM)
  - CSP list <http://www.pjm.com/markets-and-operations/demand-response/csps.aspx>
  - Some examples: Siemens, SUEZ, EDF, Enernoc,...(USA?)
- FERC 745&755
- Removing legislative barriers: eg CalCAN, SB594 (CA)
- USA: DR is theoretically open to all electricity markets
  - Ancillary Services & Capacity Markets in the last decade
- Europe: positive trends, but there are barriers to be removed yet
  - 5% at maximum, 3% in average (source: UCTE, 2010)

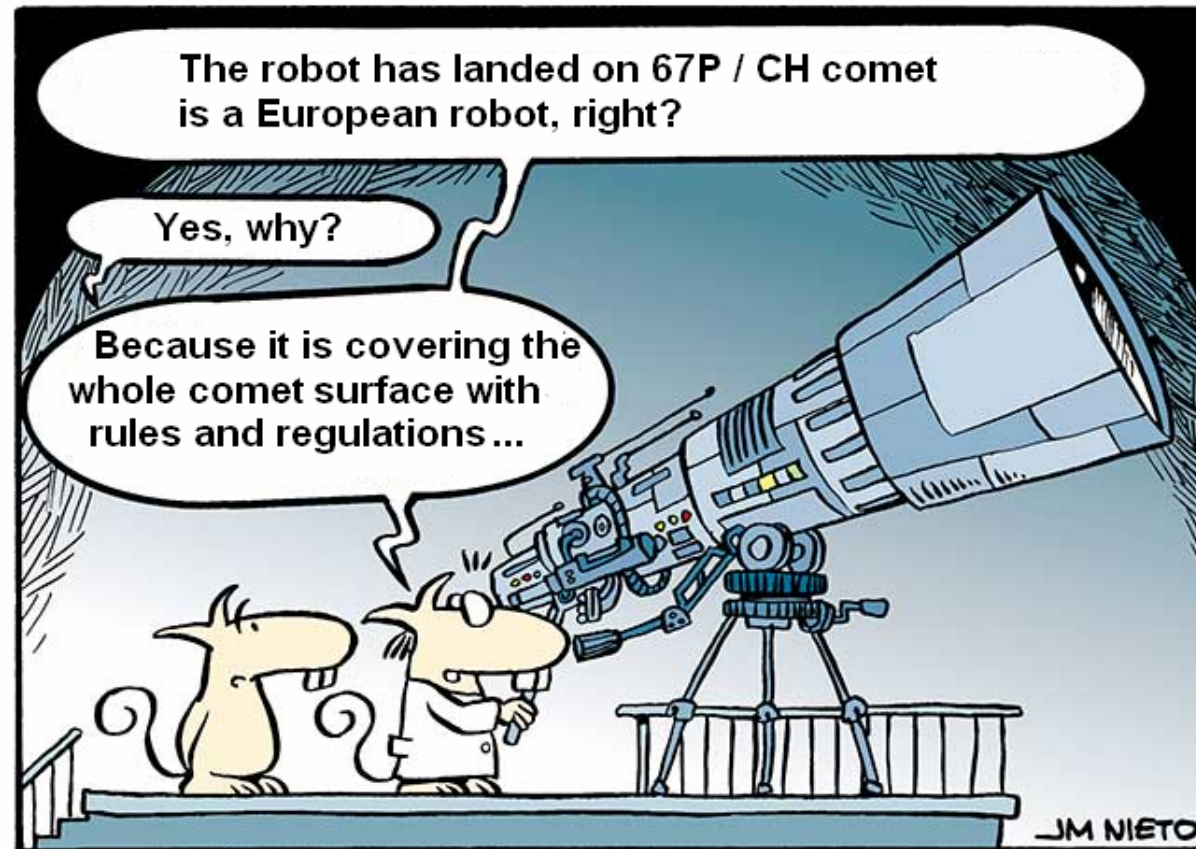
ISO/ RTO	Min Size (MW)	Rules of Regulation Services			Rules of Spinning Reserves	
		Aggregation	Symmetric Bid?	Energy period	Aggregation	Energy Period
CAISO	0.5	No	No	60 min	No	30 min
ERCOT	0.1	No	No	NA	No	NA
MISO	1	No	Yes	60 min	Yes	60 min
PJM	0.1	Yes	Yes	NA	Yes	NA
NYISO	1	No	Yes	NA	No	60 min
ISO-NE	NA	NA	NA	NA	Yes	NA



### ● Regulation:

- Has been a barrier in the past... and in the present for DRD
- Should be a cornerstone in the future
- EU people is skeptic with CE regulations (directives) due to past experiences

● Figure source: J.M. Nieto, ABC, November 2014



## ● New “winds” for Demand Response (reasons)

- The rising share of RES by 2050: ► uncertainty in Supply
- Small-size resources (37%) ► they need aggregation and opportunities (i.e. SME could reduce their costs)
- Economic concerns ► €44 billions of benefits can be lost (the potential of enabling technologies deployed in EU)

## ● The EU actors interested to enhance DR (I)

- Public authorities (European Commission)
  - Energy Efficiency Directive 2012/27/EU
    - Includes aggregation in a nondiscriminatory way (art 15.8)
    - New markets and possibilities: AS markets (art 15.8)
  - Commission Staff Working Document on DR (2013)
    - Make DR-side participation fairly respect to Supply-Side
    - Remove, if any, discriminatory treatment in markets
- Energy Efficiency Plan 2011
  - Are ESCOs (and aggregators) developing its full potential? There is a lack of expertise in complex energy products!



## ● The actors interested in new resources (II)

### ● Energy regulators

- ACER (Agency for the Cooperation of Energy Regulators) in “Framework Guidelines on Electricity Balance (2012)”
  - Balancing allowed for load entities (through aggregators or not)
- CEER (Council for European Energy Regulators) in “Regulatory and Market Aspects for DS Flexibility”
  - Issue: NRA (National Regulation Authorities) address a clear role for aggregators in the near future.
  - Consider the possibility of aggregation in the offer for balancing

### ● The Electricity Industry: Eurelectrics (see, for example, “Flexibility and Aggregation. Requirements for their aggregation in the markets (2014)”

- “... aggregation offers the opportunity to exploit DR flexibility potential...”
- “... better access of the customers to the markets”
- Market rules will need to be adapted to enable aggregators to participate in energy, balancing and constraint management





## ● Smart metering and aggregation

- Smart meters are a key for the energy policy in EU
- Measurement and verification are of the highest interest for DR:
  - Demonstrate its full potential
  - Assure a correct distribution of benefits (opposite to fixed revenues strategy: eg Water Heaters in Christchurch, NZ)
- The measurement in aggregated loads is complex
- Aggregated load  $\neq$  large generators
  - Measurement requirements must be different
- Monitoring: some questions...
  - Is it necessary to have real time monitoring? Cost (M&V)/incomes and dynamics of demand vs. generators, number of “units”...
  - Is it possible an statistical monitoring? I.e. to measure or request feedback from some loads only.





## ● Conclusions

- Small segments should be taken into consideration for DR policies
- DRD involves aggregation and modelling
- DRD needs specific regulation and erase some barriers
- It is necessary to revisit requirements and propose a new equilibrium attributes (AMI) vs flexibility (DR resource)
- More research is needed in these topics



Thank you. Questions?



The Old Spanish Navy Hospital (1750)  
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